HANDBOOK OF CHURCH ADVERTISING FRANCIS H. CASE



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CHRISTIAN CITIZENSHIP SERIES

NORMAN E. RICHARDSON, Editor

HANDBOOK OF CHURCH ADVERTISING

FRANCIS H. CASE





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EDITOR'S INTRODUCTION

THE science of advertising, applied to the problems of church publicity, is not only a legitimate and fascinating subject; it has come to be a practical necessity. The task of bringing the work of the church to the attention of all the people of the community is an essential factor in the success of the church. Other and competing institutions have been quick to take advantage of the technique of advertising as perfected by experts. Such institutions are getting the crowds. Their increased patronage is due not to superior service always, but to shrewd adoptions of the principles and methods of advertising.

The purpose of the author has been the preparation of a handbook which will be of greatest service to the busy pastor or committeeman who is facing immediate and practical problems. Many principles and practical suggestions included in the treatise have been wrought out in the experiences of successful religious publicists. Whenever practicable the original phrasing has been preserved, for it reflects the personal attitude as well as the thoughts of those who have felt strongly about this matter. The backlying principles of sociology, psychology, and scientific management have been kept in the background. The chief concern has been with their application to the particular problems of placing the church effectively before its entire and rightful constituency.

This volume has a distinct place as one of the Abingdon Religious Education Texts. Church publicity is essentially an educative project. There are certain

well-defined educational principles that need to be followed in creating a favorable public opinion toward the church. This work might well be used as the basis of study in a community training school or in any other place where the vital interests of religious education are being considered in a series of study periods. To know the educative process as applied in this particular field is an essential qualification of the director of religious education. He will find this volume indispensable.

NORMAN E. RICHARDSON.

Northwestern University.

AUTHOR'S PREFACE

THE Associated Advertising Clubs of the World chose well when they selected for their motto the word "TRUTH." Dishonesty in advertising is suicidal. But "truth" also is a freedom-giving idea of which the church has been and is the special custodian and publisher. What more natural, then, than that these advertisers should desire to see the power of advertising applied to the work of the church?

In 1916, at the Philadelphia convention, the Church Department of the Associated Advertising Clubs was organized under the direction of Dr. Christian F. Reisner. At that time the parables of Iesus and the epistles of Paul were not commonly thought of as ancient applications of the principles employed to-day in picture presentation and printed publicity. Yet the pioneers in modern church advertising preached their convictions with such apostolic fervor that church leaders are now asking, not "Is it possible?" but "How can it be done?"

At the Indianapolis convention in 1920 it was proposed that the addresses given in the Church Departmental be preserved and made the basis of a handbook for the nonprofessional church advertiser. Most of the speakers furnished copies of their manuscripts for this purpose and from them this book was largely produced. The experience and knowledge of these specialists is the best guarantee that the suggestions herein contained have merit. The combined counsel of these men means values that could not be had in a book written by one individual.

The subject is one that will lend itself easily to the classroom method. For instance, Chapter II affords large opportunity for practice in preparing advertising copy to illustrate the several principles outlined. The laboratory work which may be done with Chapter V is similarly limitless. Planning of an advertising program, an advertising budget, the organization of a publicity committee, the preparation of copy for different activities or for the several channels of publicity—these are all practical problems that will suggest themselves in the study of the several chapters.

To each of the contributors the compiler wishes to express his sincere appreciation for their complete cooperation. Special mention should be made of the untiring assistance of Dr. Christian F. Reisner, president of the Church Advertising Department of the Associated Advertising Clubs. Church advertisers will be forever indebted to him for blazing the trail. Much credit is also due to Professor Norman E. Richardson, who originally conceived the plan of this volume, and whose generous editorial supervision is responsible for whatever merits of presentation it may have.

The church is striving to usher in a New Day and take its proper place therein. In sending out this volume at such a time, the compiler cannot but pray that it will be a true servant of *the* Truth.

Chicago, Illinois.

October, 1920.

The list of those whose Indianapolis addresses are incorporated is as follows:

The Hon. E. T. Meredith, Secretary of Agriculture, and editor of "Successful Farming," Des Moines.

Wm. H. Rankin, president W. H. Rankin Co., Chicago, with branches in a number of cities.

Merle Sidener, Indianapolis, chairman of the committee which searches out and prosecutes dishonest advertisers.

The Rev. P. A. Heckman, pastor Catholic Church, Waco, Texas. Lupton A. Wilkinson, advertising manager, Baptist Forward Move-

ment.

The Rev. Chas. A. Alden, D.D., pastor First Universalist Church. Columbus, Ohio.

The Rev. Carl D. Case, D.D., pastor Oak Park Baptist Church, Chicago, who recently raised \$500,000 for a new church by advertising methods.

The Rev. W. R. Warren, D.D., editor The World Call (Christian Church), Indianapolis.

William C. Freeman. The most widely known writer of advertising copy in America.

Herbert H. Smith, manager of publicity for the Presbyterian Church in America.

T. H. McGrew, superintendent of United Typothetæ of America School of Printing, which is supported by all printers in America. Indianapolis.

The Rev. Horace Westwood, D.D., pastor First Unitarian Church.

Toledo, Ohio.

The Rev. Roy L. Smith, D.D., pastor Simpson Methodist Episcopal

Church, Minneapolis.

K. H. Fulton, president of Poster Advertising Company, O. J. Gude Company, of all the bill-board organizations in America, and of the two companies that own the outdoor advertising organizations of New York.

Homer J. Buckley, Buckley, Dement & Co., Direct by Mail Advertising Agents, Chicago. A specialist in the preparation of sales-

letters.

The Rev. C. C. Marshall, D.D., director of stereopticon, Motion Pictures Department, Centenary Conservation Committee, New York city.

Herman A. Groth, treasurer, W. H. Rankin Co., Chicago.

C. S. Clark, director of advertising, Interchurch World Movement. Mr. Clark produced much of the copy for the campaigns of the Red Cross organization.

Frank D. Webb, advertising manager of the Baltimore News, the first and most successful daily to carry page advertisements of

church activities.

Wm. H. Johns, president George Batten Company, New York, and chairman of the committee which conducted the government advertising during the war.

W. F. McClure, publicity director, Fort Dearborn National Bank, Chicago, and chairman of the Advertising Governing Board in

America.

The Rev. C. Jefferson McCombe, Methodist Episcopal Church, Benton Harbor, Michigan.

James W. Brown, publisher of Editor and Publisher, New York city,

the weekly trade paper read by every maker of newspapers in America.

James Schermerhorn, publisher Detroit Times, Detroit. The Detroit Times was the first great daily to declare that religious principles would govern its selection of news and sale of advertising space.

Graham Patterson, president and publisher, Christian Herald, New

York city.

The Rev. S. W. McGill, D.D., campaign manager, Presbyterian Progressive Program, Nashville, Tennessee.

J. T. B. Smith, publicity director Centenary Committee on Conservation and Advance, Chicago.

E. A. Hungerford, director of stewardship Interchurch World Movement and International Committee of the Y. M. C. A., New York citv.

The Rev. Christian F. Reisner, D.D., president of the Church Advertising Department of the Associated Advertising Clubs of the

World, and author of Church Publicity.

WHY ADVERTISE THE CHURCH?

"A city set on a hill"
"The capital crime against the gospel"

THE INHERENT VALUE OF THE CHURCH

What Is Church Advertising? A definition
The basis of advertising
Early religious publicity

Motives in Church Advertising
Putting the message into permanent form
Stimulating the church's productivity
Winning the unchurched
The motive of economy

THE OBLIGATION TO ADVERTISE



WHY ADVERTISE THE CHURCH?

"A city that is set on a hill cannot be hid. Neither do men light a candle, and put it under a bushel, but on a candlestick; and it giveth light unto all that are in the house. Let your light so shine before men, that they may see your good works, and glorify your Father which is in heaven."—Matt. 5. 14-16.

"The very word 'gospel,' 'good news,' involves publication, proclamation, dissemination. To hide it is to destroy it. There can be no light except by shining. There can be no speech that is not spoken. There can be no gospel that is hidden. The capital crime against the gospel.

is to hide it."1

THE INHERENT VALUE OF THE CHURCH

"The church is the most potential institution for uplift and inspiration in the world to-day." It was not a preacher talking. It was Merle Sidener, of the Sidener-Van Riper Advertising Agency, of Indianapolis.

And there is nothing startling about that. It is not exaggeration. It is plain statement of fact. Whether one be an active propagandist for the Christian religion or not, even the most cursory examination of Christian and non-Christian lands, their past and their present, forces such a conclusion upon one.

"We represent the largest firm in the world. We have the best goods. We represent the greatest cause for time and eternity." The Catholic priest² who, doubtless, was familiar with one of the most gigantic publicity schemes in America, spoke for more than his own church when he urged that the greatest firm sell its goods by advertising. There is no question about

¹ W. R. Warren, editor of The World Call, Indianapolis. ² The Rev. Fr. P. A. Heckman, Waco, Texas.

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the church's having what the world needs. But can it convince the world of that fact? Can it produce those goods on a scale for world consumption? Can it find or create the market?

WHAT IS CHURCH ADVERTISING?

Advertising is demonstration of values, not inflation. That is the principle behind the statement, "A satisfied customer is our best advertisement." The art of advertising is the art of bringing values before people in such a fashion that they will be stimulated to desire and ultimately to acquire them. As such it is an educative process. It seeks the stimulation of existing potential wants so that they become felt needs.

The basis of advertising.—Modern advertising is built on the word "truth." That word is the keyword of the Associated Advertising Clubs of the World. Fictitious and dishonest inflation of values is not advertising, unless negative advertising



be so called. Publicity permanently aids neither business nor religion unless truth be told.

Church advertising, in a peculiar sense, is the dissemination of truth. It is the creation or stimulation of desires on the part of people not already connected with the church to belong to it, to participate in its activities, and to declare allegiance to the One who could say, "I am the Truth." It involves the creation of confidence in the church as an institution capable of meeting the demands placed upon it; in short, it is selling the church to the community. It is keeping the program of the church, its special features and its message, before all people.

Early religious publicity.—It is not strange that

this method of dissemination should have been early allied with the "most potential uplifting force of the world." "When printing was invented, the Almighty intended that this art should be made use of to promote his glory and the salvation of souls. One of the first books printed was the Bible."

The amazing thing is "the extent to which the fathers of Christianity surpassed their age in the field of publicity. If ever the flaming word and its distribution aided a great cause, it was in the days when the religion of Christ was passing from outlawry to become a world institution. However much less the inspiration may be, there is a complete analogy, so far as method is concerned, between the modern mission story, reaching the rural congregation through plate service in the small papers, and those letters of the early church leaders, conceived in prayers and sent with peril to the Ephesians and the Colossians and the Galatians."

The refrain in that militant hymn, "O Zion, haste, thy mission high fulfilling," suggests the self-propagating spirit of the gospel, "Publish glad tidings, tidings of peace, redemption and release."

MOTIVES IN CHURCH ADVERTISING

And yet advertising is in no sense a substitute for the real work of the church. The disfavor with which it has been viewed in certain quarters has been due to the false conception that advertising is an end in itself. It is not. It is primarily, and sincerely, a means to an end. The church has something else to do besides putting on an aggressive program of publicity. It advertises because of its mission. There is a divine com-

The Rev. Fr. P. A. Heckman, Waco, Texas.
 Mr. Lupton Wilkinson, publicity director, Northern Baptist New-World Movement.

mission which it is bound to fulfill. The sincere and humble desire to serve makes it necessary for the church to bring itself and its work before all people.

Putting the message into permanent form.—There is a sense in which talk is cheap. "The modern man does not expect to get information by hearing. Even when he attends a meeting he is apt to give indifferent attention to what is said. He takes it for granted that if it is worth while it will be put into type for him to read and preserve. It is hard for us to believe that a thing is of much importance until we have seen it in print." It is so easy to print that thoughts of real moment are expected to be put into this permanent form.

Stimulating the church's productivity.—"It is often as hard to get the membership of my own church enthused about the work we are doing as to interest people outside the membership. To those who are really interested, a mere announcement is usually all that is needed. But to those who are half-hearted in their interest and irregular in their attendance, more vigorous methods are necessary. The reason for half-interest and irregularity must be found and measures devised to meet the situation."

Advertising may not only serve to interest half-hearted members in the work that is being carried on, but it will also stimulate them to greater endeavor. When Christ said, "If any man will do his will, he shall know of the doctrine," he was touching a principle that works in all fields. Wherever a church advertises a program of service it becomes a point of honor to complete it.

"Our church has adopted a slogan which is at once

⁵ Mr. Lupton Wilkinson. ⁶ The Rev. Roy L. Smith, D.D., Pastor, Simpson Methodist Episcopal Church, Minneapolis.

a catchword and a challenge. We call ourselves 'The House of Happiness.' By keeping the idea before the people it has acted as a stimulus to make it a fact as well as a phrase. It has done much to increase hospitality and friendliness."⁷

The failure of an advertised program is particularly hard to bear. Fear of failure is not a high motive, but under some circumstances it is legitimate. Do not advertise unless you really intend to deliver the goods. On the other hand, remember that pride and the thrill of participation in a real project unite to achieve a promised goal. Enthusiastic and loyal interest is created by an ever-challenging objective.

Winning the unchurched.—"At least twenty-five millions of our citizenship to-day rarely attend church. Great auditoriums are half filled Sunday morning, and scores of them are not even opened at night. Motion pictures attract thousands, and then give little moral food, much less anything about religion. Many of the remainder of the people spend Sunday in playing golf, riding in autos, loafing in parks, playing cards, and dancing."

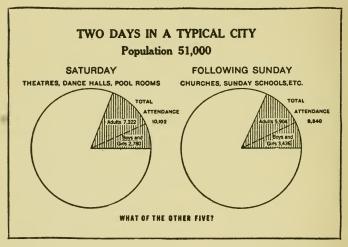
The effectiveness of the church in competing with other interests for the allegiance of this nonchurched multitude is strikingly presented in the survey made of two days in a typical city by the Interchurch World Movement. The other agencies whose attendance was counted included such institutions as the theater, dance hall, and pool room.

"The survey disclosed that the total attendance of boys and girls upon these other agencies on a Saturday amounted to 2,780, while that of adults reached 7,372,

⁷ The Rev. Roy L. Smith, D.D., Pastor, Simpson Methodist Episcopal Church, Manneapolis.
⁸ The Rev. Christian F. Relsner, D.D., formerly pastor of Grace Methodist Episcopal Church, New York City.

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making a total attendance of 10,102. On the following Sunday 3,436 boys and girls attended church, Sunday school, etc., and 5,904 adults, making the total attendance upon church services 9,340. So far as the number of children is concerned, this comparison seems not unfavorable. It should be remembered, however, that the church attendance is confined almost wholly to one day of the week, while attendance upon these other agencies



is spread over the entire week, probably reaching its maximum, however, on Saturday."9

Advertising must be looked upon as a means to attract this unchurched multitude to the program of the church. No matter how great the plant, nor how comprehensive the plan of service, nor how determined the devotion, these will fail unless they be presented so as to interest this group. If advertising has "sold" these people some other values, why should it not sell

⁹B. S. Winchester, "Are We in Earnest about Religious Education?" The Church School, April, 1920.

the church to them? Has the church a program that is too small? Has it too few selling points? Did the Christ give to us a commission impossible of successful presentation against counter attractions?

"The new program of the church must be advertised until it is understood. Then it will appeal to red-blooded folk by its call to man's implanted love of service. One great denomination will not aid in building a church which does not include a community plant. Recreation rooms, entertainment facilities, education and industrial training, Americanization programs, religious education—these are to be carried on appropriately in country, city, and congested neighborhood. Keeping a church open only on Sundays restricts the appeal to the unchurched masses." 10

The motive of economy.—"The most expensive thing about a church is an empty pew," for, as Dr. Roy Smith points out, "it costs no more to prepare a service for a houseful than a handful." The colored man who refused an easy opportunity to earn a quarter with the words, "No, sah, I don' need to earn no quatah; I'se got a quatah in ma pocket now," has his counterpart in those churches which are content to minister to less than capacity. Large-scale production in industry has been made possible by the increased demand which advertising creates. That same agency stands ready to reduce production costs and to increase service for the church.

But there is another sense in which advertising means economy. "I cannot afford to speak to such a restricted audience," replied a noted publicist when invited to occupy a conspicuous pulpit. Through his press work he was reaching tens of thousands instead of the few

¹⁰ Dr. Christian F. Reisner.

¹¹ Mr. Homer J. Buckley, Buckley, Dement & Co., Chicago.

hundred who would have been within reach of his voice. "Talk is expensive and limited both in its reach and duration. Printing is cheap and unrestricted. It can be multiplied by the millions. If it comes to you when you are busy, it will await your leisure. If you fail to understand it on first reading, or forget it after a day or a month, you can turn to it again." ¹²

THE OBLIGATION TO ADVERTISE

Here, then, we have the church, the most potential institution for uplift and redemption in the world. Its message is sorely needed by the individual. Its program, unconsciously, yet none the less surely, is demanded by society. Its own membership needs the stimulus of an ever-challenging objective. Millions of unchurched people must learn of its program. And all this must be done in spite of counter attractions which are now ahead in the game.

Why advertise!—"If men can weave dreams and fancies and phrases about an automobile tire until readers cease to visualize corded rubber and feel the joy of swift, sure movement," certainly religion can use for its sublime ends the same powerful medium.

"There are two questions which I should like to ask every church leader in the United States:

"First: If there were a preacher whose name was as well known as William Wrigley or Henry Ford, is it likely that the preacher's product would be less used?

"Second: What would become of the theater if that institution advertised itself only within its own walls and by half-inch advertisements once a week?" 13

¹² Mr. W. R. Warren.

¹³ Mr. Lupton Wilkinson.

SOME GENERAL PRINCIPLES OF ADVERTISING APPLIED TO CHURCH ADVERTISING

THE IDENTITY OF PRINCIPLES

PRINCIPLES DEFINED AND APPLIED

Attention is fundamental Awakening a sense of values Truth in advertising Aids to memory The power of suggestion

THE USE OF CHURCH TRADE-MARKS

What a trade-mark does The tests of a good trade-mark Some final questions



SOME GENERAL PRINCIPLES OF ADVERTISING APPLIED TO CHURCH ADVERTISING

THE IDENTITY OF PRINCIPLES

THE fundamental law of all good advertising is that an advertisement must be seen, read, believed, and remembered. Those four words indicate the problem of the advertiser, whether his wares be spiritual or physical. Unless the advertising be seen it does no good. The first problem, then, is that of gaining attention. But although seen, unless the advertisement is read, it will yield no results. When read, the advertisement must be believed. No one knowingly surrenders himself to dishonesty and deception. Then, if an advertisement is seen, read, and believed, the only remaining problem is to have it stay clearly in the mind of the prospect, and he will, in time, demand the article thus advertised.

Two corollaries are immediately evident. First: the advertiser must know how to present his proposition so that it will be seen, read, believed, and remembered by the class of people to whom he wishes to appeal. This calls for an understanding of human nature, a certain knowledge of psychology as found in the constituency of the church. Second: the more readily a proposition lends itself to terms that will be seen, read, believed, and remembered, the more easily and the more successfully can that proposition be put across by advertising.

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How do the message and mission of the church lend themselves to an advertising program? The president of a poster company declares: "An idea can be marketed just as easily as you can market a piece of manufactured goods. The necessity of supporting a church is just as much a heart-and-mind appeal as is the donation of funds to a particular needy and worthy society. If people will go to the store to buy something they had never even heard of before just because advertising brought it to their attention, then these same people can be reached for the church—to attend its services and to appreciate its work. Why? Because it is easier to sell the idea of morality and good works to a man whose childhood was developed along those lines, whose soul is seeking the better impulses. advertising parlance you have a market of prospects susceptible to what you have to show them."1

PRINCIPLES DEFINED AND APPLIED

Applied to our problem, these principles have been stated thus: "The church must create favorable attention, develop specific interest, impel thoughtful investigation, and arouse strong desires by all the laws of psychology in acquainting and familiarizing the community with its stock and trade. We have traded heavily on 'Eye hath not seen, nor ear heard,' as though it were a religious virtue to seclude the things of God and sacrilegious to expose them. It is perfectly astounding the enormous volume of business the church has transacted without producing samples."²

Attention is fundamental.—The advertisement must

¹ H. K. Fulton, president of Poster Advertising Company, and president of O. J. Gude Company.
² The Rev. C. Jefferson McCombe, Methodist Episcopal Church, Benton Harbor, Michigan.

be brought into the consciousness of the person to whom it is directed. What we call inattention is, in reality, merely attention focused upon some object other than the one desired. Pure inattention, as such, does not exist in consciousness. Obviously, then, gaining attention to a desired matter is a problem of making one attraction stronger than another, and the difficulty of the problem is measured by the relative strength of the competing attractions.

The mind can picture clearly no more than four things at one time. If it tries to hold more, the result is blurred. If less, the picture becomes relatively clearer and more distinct. Have some one write a headline of three or four words. Then one of six or seven words. Give each an equally brief glance, and note which you can reproduce correctly. Try the same with four numbers, four articles, or four units of any sort. Then put down twenty characters. The same ability to reproduce four remains, but there is no certainty that anyone at all will be remembered, for there is no focusing of attention.

This principle has immediate application for the advertiser. Whenever a single line is meant to be read at one glance it will express an idea in five words or less. Headline writers on the daily press have a rule that each deck of a head shall convey a distinct idea. Test your lines. Do you have a central idea? Does it dominate the page?

In the advertisement itself no more than five ideas, and preferably fewer, will be developed. No advertisement should have "fifthly," "sixthly," "seventhly," and "eighthly." The same thing may be said of a sermon. If there is one big, all-sufficient reason why a certain individual should get into the program of

the church, impress it upon him so that it will never be forgotten. Force it into his consciousness so strongly that it will exclude other considerations. Do not scatter attention and lessen the apparent importance of an issue by suggesting a multitude of minor matters.

The familiar gospel mission slogan "Jesus Saves," when directed to those who want salvation, is perfect advertising. It is one idea, stated clearly and simply, and it is the complete answer to the felt need.

As an idea competes for attention its chances of winning are increased in proportion as it differs from what has gone before. *Color aids*. There is sound psychology behind the use of red and green lights for signaling devices on railroads. Nor is it a chance affair that red is used for danger. It is the greatest challenger of all colors. Blood has the inherent power to gain attention. Green comes next, and black is third. *Contrasts command attention*. Novelty is a primary quality. Sameness deadens sensitivity. This principle holds for both mechanical arrangement and subject-matter.

It is to be remembered, however, that a jargon of noises or symbols is as confusing as anything else. The very strength of this method of compelling attention is an indication of the chance for its abuse. Use shockers with care. Remember the boy who cried, "Wolf, wolf!" when there was no wolf.

Again, of two ideas before the mind, the one will gain attention which is most readily understandable. In display advertising make the head tell the story. Fancy and elaborately ornate designs which hide the meaning are to be avoided. They do not focus attention, they divide it. Trick advertising cheapens. For most people puzzles are not attractions; they are dis-

tractions. Too long has it been a hidden gospel. Christ constantly endeavored to get his message into the language of everyday life. So prepare your church advertising that it will be immediately understood by the people to whom it is directed.

Awakening a sense of values.—Every successful preacher knows that the first task in introducing a theme to an audience is to translate it into the experience of his hearers. A connection when once established may make possible new development, but the primary relationship must be secured.

The same principle is followed in successful advertising. Specific interest must be developed. The advertisement should bring to mind positive and pleasurable associations. It must be human. Give your church advertising such a personality that people will be as glad to see it as they would be to meet a friend.

Much church publicity had been characterized by Mr. Graham Patterson, of the Christian Herald, as directed to "Maiden aunts with one foot on the grave and with mighty little real interest in life. Across the colorless pages you could have written:

'If there should be another flood,
For hither refuge fly,
Though all the world should be submerged
This book would still be dry.'

We need men on the religious press who can tell a good, wholesome story and describe an amusing incident with a touch of the dramatic instinct and who are not above printing it. If your editor lacks humor, get a new one. Religion is life, and anything that pertains to life belongs in the church's program and in its publicity."

Withal the highest possible standards are to be maintained. The use of cheap humor is disastrous. It is the peculiar function of the church to point out permanent values and to pass over the transitory and fleeting. It is this which gives the church a tremendous advantage over the commercial world. It deals with eternal and universal values. It is intimately related to the deepest emotional experiences of life. Its advertising should take advantage of the fact.

Truth in advertising.—Tell it as it is. Exaggeration is a boomerang. The church may here put in practice a principle which it appreciates in the nature of the case, but one which business had to learn by costly experience. "Honesty is the best policy." Paradoxical as it may seem, the disseminators of "Truth" need to use especial care at this point.

"It is true that we can never overestimate the goods, the *eternal* goods, which through God's goodness we have at our disposal; but how often do we read in the pages that 'the Rev. So-and-So will deliver a sermon. He is a silver-tongued orator, the greatest in this section of the country,' when it is well known that he is a past master in the art of gently putting folks to sleep by his preaching."

It is very easy to promise something which is not produced. Any reputable business is dependent upon repeat orders for its success. If the goods delivered do not measure up to what is claimed for them, the institution might as well close its doors. It will have to do so, ultimately. We live in an intensely practical age, and it is no less the task of the church to produce the goods advertised than it is of any other respectable institution.

³ The Rev. Fr. P. A. Heckman.

Complete sincerity is an important attribute of honesty. Certain unusual presentations commend themselves as an aid to attention, but care must be taken to see that the idea is not too novel, that the theme is sincere. Slurs and sarcasm are always dangerous weapons. Keep your advertising optimistic, yet sincere. "A clergyman once gave his subject to the publicity committee as 'Are you a Man?' To his horror, they advertised it as 'Do You Wear Pants?' Freakish advertising is always questionable."

The crux of the question is this: Is the *tone* of the advertising warranted by the goods that will be delivered? Do not advertise sensationally unless you have sensationalism to deliver. The tragedy of misleading advertising with us is not merely lost business, but a toll in human lives.

Indifference is no chance affair. There are but three explanations of the unchurched in America. The first is that our message is not great enough, that it does not answer human needs. To admit such an explanation is to confess defeat. The other two explanations are inadequate presentation of what the church has to offer, or superinflation with inadequate production of the goods advertised. If our message is needed by the world, and the world does not receive it, either the people have not been properly introduced to it, or, having been introduced, they have found that it did not come up to what was claimed for it. Neither of these explanations is an excuse. Rather they are indictments.

Honest advertising is the answer. "If you have nothing which you can advertise honestly, get busy,

⁴ The Rev. S. Walters McGill, campaign manager, Presbyterian Progressive Program, Nashville, Tennessee.

or get out of the business," is an admonition which need not be confined to one under suspicion for fraudulent promotion of worthless stocks.

Aids to memory.—It is extremely important that advertising should have a cumulative effect. There is value in a name. Memory is built by repetition, association, and cultivation of the apperceptive faculties. This does not mean that one advertisement should be an exact replica of what has gone before, but there should be a sufficient number of recognizable elements in an advertisement to link it unmistakably with what has preceded. Educative advertising is essentially "line upon line, precept upon precept, here a little and there a little."

In these two advertisements there is some similarity. Both are clearly from the same church. Yet each carries a distinct message. One deals with "The Responses of the Congregation," and the other with "The Music of the Church." But the reiterated message of "The Peoples Church Seats Free" will eventually come to the consciousness of the people in the community just as "Eventually, Why not now?" will eventually come to the consciousness of the purchaser of flour, regardless of whether subsequent considerations lead to the purchase of a particular brand or not. Ivory soap is advertised in many ways, and with different textual and illustrative material, yet "It Floats" and "9944 pure" always identify it.

THE RESPONSES OF THE CONGREGATION

'HE members of the congregation are asked to join heartily in the services at all times, and the Rector announces the pages shall use it themselves and take part in it. Do not, therefore, allow The people themselves are expected to join in the responses, in the reading of the Psalms, in the Canticles, in the Lord's Prayer, the General Confession, the Creed, the singing of Hymns, and on no occasion should the Prayers which are offered be allowed to be said without a loud and fervent "Amen" from the congregation. When the people cease to take part in the service then the service ceases to be a service of Common Prayer. The very strength and beauty of the Church's service is that it is one in which the people take part. so that all may follow readily. Our Prayer Book is a book of Common Prayer - "common" in the sense that all who use it the service to be one in which the Rector and Choir alone are engaged.

Che Peoples Church Beats Free

FRIDAY—10.30 A.M.,; 4.15 and 8.00 P.W.
Rev. A E. Bentley, preacher, 8.00 P.M.

Lenten-Services

SATURDAY-Evening Prayer 4.30 P.M.

Benedicite . . . Clark Anthem — Turn Thy face from my sins. SERMON SUBJECT -'Disposition and Duty'

Sunday Services, March 9th, 1919

8.00 and 11.00 A. M.; 4.30 P. M. Sunday School 9.45 A. M. Sunday, 11.00 A. M. Courtesy of Mr. William H. Johns, of the George Batten Company, New York

THE MUSIC OF THE CHURCH

T Morning Prayer (11 o'clock) the music is furnished by an adult vested choir under the direction of Mr. James W. Treadwell, organist. We are fortunate in the exceptional talent at our command and for the devotion and regularity of these volunteers, all of whom are communicants of the church. The music is dignified and well rendered and the hymns carefully

selected to stimulate hearty singing by the congregation.

At Evening Prayer (4.30 o clock) the jumor choir of boys and girls leads the music under the direction of Miss Mabel Smith, assistant organist.

Sunday Services, February 23d, 1919

8.00 and 11.00 A. M.; 4.30 P. M. Sunday School 9.45 A. M. Sunday, 11.00 A. M. TE DEUM IN B flat—King-Hall

OFFERTORY SOLO by Mrs. W. H. Johns"These are they which have come out
, of great tribulation"—Geal's Holy City
SERMON SUBJECT—"Persuasion More Effective, than Problibition," TEXT—

Ephesians IV. 1

Persons desiring to join the senior choir may apply to Mr. Johns at the close of any service.

The Peoples Church Seats free

(CD) (CD)

Courtesy of Mr. William H. Johns, of the George Batten Company, New York

An advertising campaign, by arrangement of words, type, and pictures, should suggest a related idea. The text of forty words should suggest a sermon of one hundred and fifty. A headline should start a complete train of thought. "If my appropriation allowed me to purchase only four hundred inches in the course of a year, I should infinitely prefer to use eight inches per week throughout the year, than ten displays of forty inches each. Spasmodic advertising may produce results, but it will not produce permanent results." ⁵

The power of suggestion.—"As a man thinketh in his heart, so is he." All exhortations to right thinking have a sound principle of psychology for their justification. All thought tends to be reproduced in action. If I ask, "What is that crawling object on the other side of the room?" your inclination is to look for it. The old game of "Simon says 'Thumbs Up,'" has its interest in the fact that the suggestion of "Thumbs Up" or "Thumbs Down" is apt to be followed regardless of whether *Simon* says so or not. Hold your hand before you. Think of moving your index finger. Can you do it? The motor activity is the result of the mental stimulus.

Much good advertising matter is weakened by the omission of a direct suggestion. "Go to Church" is a slogan of great value. "Hear the Music at Trinity" is probably better, for it not only gives the suggestion to the motor senses, but it accompanies it with an indication of the value to be gained by certain conduct. Most boys would respond to such advertising as this: "Can you swim fifty yards? All Scouts at First Church Can. Be a Scout!" "Know that handshake at St. Paul's" is another slogan with drawing power. A

⁵ The Rev. Horace Westwood, D.D.

certain Western university centers all its advertising about the words, "Attend the University."

When the Baptists of Oak Park, Chicago, undertook to build a church by advertising they saw to it that "in every advertisement there was a suggestion of something to be done by the reader. Partly, it was the announcement of meetings to attend, of addresses to be heard, of pictures to be seen. The interest aroused was given a chance of motor expression. Chiefly, of course, the suggestion was to subscribe. The aim was to repeat the idea so often that it would become a Banquo's ghost unless the reader yielded. To produce by the law of suggestion, a restlessness until something is done—that is good advertising." ⁶

THE USE OF CHURCH TRADE-MARKS

The significance of association and symbolism already has been mentioned. Their highest development is found in the employment of trade-marks. The Cadillac Motor Company makes a certain coat of arms carry the idea of "The Standard of the World." The Hudson triangle and the Maxwell shield are similar identification marks. To see them on a machine means that a certain performance may be expected. The Dutch Cleanser girl chasing dirt is another well-known trademark which has the particular value that in itself it carries a suggestion of the work done.

What a trade-mark does.—All use of trade-marks, symbols, and slogans is an attempt to do for an idea or a commodity what shorthand does for writing. It is to make something which is readily and quickly recognizable stand for a larger idea. The principle of psychology back of this is that whenever one element

⁶ The Rev. Carl D. Case, D.D., Oak Park, Illinois.





"The average man sees the church lighted up—at night. A lighted church is more familiar than a daylight picture. For this reason we have used the lighted church. A golden orange color gives the lighted effect."

of experience comes to consciousness, the entire experience tends to be reproduced. This thought is not new to the church, but it is safe to say that it has not been fully developed.

Mr. O. J. Gude, of the O. J. Gude Advertising Company, is quoted as saying that church steeples were the first form of outdoor advertising. Church bells are of the same nature. It should stimulate thought to know that a prominent manufacturing company, specializing in wedding rings, has lately adopted four well-known church edifices as the main feature in its advertisements which inaugurated a national selling campaign. The reason is obvious: those churches typified the wedding service.

It would be instructive to go to the man in your community who has no church affiliation, and ask him what church he thinks of when he reads the word "church." The association will be the habitual one. Likely it will be the one which is doing something that repeatedly comes to his attention. If whenever Christian service is mentioned in your community, your church is thought of, you have been delivering the goods advertised. If no activity of any church has come to consciousness sufficiently that the public mind will associate some definite institution with the word church, what a golden opportunity there is for some home missionary work!

"When you see an arrow, think of Coca-Cola." When you see a spire, think of a church. But does the spire stand for merely a building, or does it stand for the service rendered? Does it suggest a Christian life? "The House of Happiness" is an exceptionally good slogan, for it suggests one of the products of the institution behind the name.

⁷ Dr. Christian F. Reisner.

May not your church stand for so definite a piece of work, that its central motif may be caught up in a phrase or symbol and made to stand for all time as the embodiment of a permanently dependable ideal?

The tests of a good trade-mark.—There are two tests for a trade-mark. Objectively, it must be of easy and certain recognition. Subjectively, it must be an unfailing guarantee of quality of service. The use of trade-marks is built upon confidence. A trade-mark must stand for something dependable. If a trade-mark meet the first test, and fail the second, woe is the business, for the symbol will then become a danger signal to the public. But if a trade-mark meets both tests, if it swiftly and surely symbolizes a church doing its full part for the advancement of Christ's kingdom on earth, who can calculate its power?

Some final questions.—The bulletin of the Chicago Y. M. C. A. School of Advertising, directed by Mr. W. Frank McClure, now in charge of the publicity department of the Fort Dearborn National Bank, and one of the original sponsors for the Department of Church Advertising in the Associated Advertising Clubs of the World, suggests the following questions as tests for good advertising:

"Is it true?

Does it ring with sincerity?

Does it 'knock' or even slur?

Has it too much novelty?

Is the language too flowery?

Is it grammatical?

Is the wording as simple and direct as it should be?

Does each word best express the meaning you want to convey?

Can any part of your text be misunderstood?

Are the punctuation and spelling correct?

Is there too much copy for the space?

Will your text of twenty-five words or less make the reader think of a hundred?

Does the illustration link up with the text?

Does your 'ad' as a whole have the atmosphere of the goods advertised?

Will it get your message across?

Will the type set-up and the general lay-out permit the text to be read easily?

Will the 'ad' appeal directly to the audience you want it to reach?

In gauging the sales value of your text, have you put yourself in the reader's place?

Will it sell the goods?"



III

WHO SHALL HAVE CHARGE OF THE CHURCH'S ADVERTISING?

THE MINISTER AS A SALES MANAGER

Knowledge of the proposition Knowledge of advertising Time for doing it

A PUBLICITY COMMITTEE

Getting a committee The scope of its work An asset to the church

THE ADVERTISING EXPERT

Limitations of the ordinary newspaper man The business manager as advertiser





Courtesy Mr. William H. Johns, of the George Batten Company, New York



WHO SHALL HAVE CHARGE OF THE CHURCH'S ADVERTISING?

CLEARLY, if the church should advertise, some one must carry the responsibility. Any ecclesiastical gathering or organization which formulates a church policy has the obligation to inaugurate an advertising program commensurate with the task to be done. The matter of national advertising will be reserved for a later chapter. Here the direction of advertising for the program of the church in its community will be considered.

THE MINISTER AS SALES MANAGER

The traditions that have grown up around the office of the minister make it inevitable that, in many churches, he will be thought of as the one most able and available to carry the responsibility of the church's advertising.

Knowledge of the proposition.—The minister who is doing his task will know the religious needs of his community and will know what the several agencies in his church are doing to meet those needs. "In business terms, the minister is the general sales manager of the church. He is under the necessity of knowing the facts concerning his market as well as his product. If his organization is not working to capacity, it is his business to find out why."!

There is no more profitable bit of self-analysis in the world for some churches than that necessary before advertising can be done intelligently and efficiently. It involves two questions: What are the religious

¹ Dr. Roy L. Smith.

needs of my parish? What does my church have to offer? The minister can well afford to spend much time in studying the answer to those questions.

The actual advertising may be done by the pastor, by a special committee, or it may be done by hired experts. Regardless of who does the actual work, however, the minister "should approve all plans, and in most cases he will supply the most valuable suggestions." "But," adds Mr. H. A. Groth, of the William H. Rankin Company, "the mechanical end of the advertising and the detail work should be delegated to those whose special duty it is to see that the advertising is planned and executed. This applies no matter what the type of advertising; advertisements appearing in the newspapers, printed matter as letters, cards, invitations, church bulletins, outdoor signs, indoor signs, and window cases."

Knowledge of advertising.—Much as the pastor may know concerning the goods he wishes to sell, it is not usual to find one who has a great acquaintance with the principles and methods of advertising. And while enthusiasm and zeal are invaluable aids, they cannot take the place of technical knowledge of the game. The minister is not one whit worse in this respect than most business executives. Few of them are able to construct really good copy. It is done for them. The advertising solicitor, to-day, if he is even moderately successful, knows that he must be prepared to take data on certain goods and write the advertisement himself. When that is done, the executive and the minister may be able to tell whether it is well done or not, even though they could not have constructed it themselves.

"It is high time some theological seminary should

introduce into its curriculum a course in advertising, designed to induce more people to come to church; a course in publicity, teaching how the press may be utilized to give information to thousands where preaching reaches only scores; a course in the stimulation of reading, intended to inculcate the art of training others to read."²

Time for doing it.—"Frequently the minister advances as an objection the fact that he is too busy to come down town and turn in his copy." This is a very practical problem for most pastors. Even if they had the knowledge to prepare good advertising, the time to do it would be a severe drain on their limited stock of time for doing many things.

"The solicitor meets that objection by agreeing to call him each week on the phone and take his change of copy in that manner. Or if the minister has no telephone, a post card will be sent to him, addressed to The News, so that all he will have to do is to jot down the title of the sermon and any other points which he wants to go into his copy. From this the advertisement will be carefully and attractively prepared."

Yet the plain fact remains that in hundreds and hundreds of instances the advertising will never be started unless the pastor takes the initiative. Neither scarcity of time nor imperfect knowledge of how to do it on the part of the minister, however, can remove the obligation to advertise. If there is no one ready to take up the work, the pastor must begin it. He should carry into the task an intense conviction that his church is offering something needed by the community, apply all the principles of approach which he uses in his

² Mr. W. R. Warren. ³ Mr. Frank D. Webb, advertising manager, The Baltimore News.

ordinary ministry, study some compact and reliable treatise on advertising, and then advertise!

A PUBLICITY COMMITTEE

Immediately, however, the pastor should arrange to organize a Publicity Committee to assist in the details of the work. All the study of advertising which he can make will be of incalculable value in directing the advertising, even when the committee or advertising expert is ready to take over the greater share of the actual work of preparing the copy.

Getting a committee.—There are few churches in which there is not some one who has been attracted by the possibilities of advertising. It may be a member of the local newspaper's staff. It may be some one who is experimenting with a mimeograph. It may be that the pastor will have to go over his lists very carefully, but he can find some one who can be interested in and who will accept at least partial responsibility for the advertising of the church. The most promising field of discovery will be the men's brotherhood or the young people's organization. Here is an opportunity for lay leadership and service.

The scope of its work.—Some one person must be responsible. Assistants may be added and the work divided, but responsibility should be centered. Avoid a large committee. Two people cannot prepare copy together. Let one prepare, and another revise if it is desired to do so, but have one person plan and prepare the original.

The experience and general reliability of the membership of the committee will determine, of course, how much work may be intrusted to it; but encourage its development by leaving to it more and more responsibility. The ultimate direction and plan of campaign, of course, will be in the hands of the pastor, except in cases where a real advertising expert is obtainable, one who knows the point of view of the church. In all cases consultation with the pastor will be necessary, and the more he knows about advertising the better will be his advice.

An asset to the church.—Such a plan, quite apart from the direct and inherent value of the advertising itself, may mean much to the church in giving an opportunity for definite lay service. Some energetic and ingenious persons may be used here who would otherwise feel left out of the church's program. Talents will be discovered and unfolded, and many an obscure church will find and contribute to the church at large a much-needed leader in the great field of church publicity.

THE ADVERTISING EXPERT

For many churches, the question of the regular services of an advertising expert is closely linked to the matter of expense. In special campaigns the expense question may be met with comparative ease. For all cases the answer must be that "systematized effort pays for itself. Make the advertising a business proposition and you will have businesslike returns."

The limitations of the ordinary advertising man.—In advertising with the daily press, the services of the advertising man are readily obtained in most cases. But this by no means solves the problem. The work of the advertising man may easily be somewhat slipshod if the minister does not know what is good copy. When no direct pay is given for the aid furnished it

⁵ Mr. Herman A. Groth, treasurer the William H. Rankin Company, Chicago.

is only natural that less care should be taken than otherwise. In most instances the newspaper staff man has insufficient knowledge of the complete program of the church to make possible his formulating an intelligent and comprehensive scheme of publicity.

Wherever possible "those who understand the work should have it in charge even if it means the hiring of assistants outside the membership of the church." For many rural churches this will not be practical. In some city churches the same thing will seem to be true. The safe rule is that the church's advertising must be better than that of competing interests. Time spent in educating a friendly newspaper man so that he comes to appreciate the interests and policies of the church, is time well spent.

The business manager.—Churches that are fortunate enough to have a business manager and a business office that is not the pastor's study (!) will have no difficulty in answering the question, "Who shall have charge of the church's advertising?" It is one of the primary functions of this officer to study the channels of publicity, to "play up" special features of the church's program, to interest a new and ever-enlarging constituency, to cultivate friendly relations with the newspaper men, and to find out what methods of advertising are most effective.

A word of warning is necessary in this connection. The commercial interests of the church, though absolutely necessary, must not be permitted to overshadow those that are distinctly religious. An efficient business manager is only the accompanist. He is not the chief artist. He should follow the lead of the minister in projecting the program of advertising.

⁶ Mr. Herman A. Groth.

IV

WHAT TO ADVERTISE

THE PREACHER

Sermon theme insufficient Emphasis on service

THE POLICY

The mission of the church Advertise religion

THE PROGRAM

Good copy Educating the membership Arousing the indifferent The thrill of the militant church

THE PRODUCT

Results attract Proper modesty Learning from others



IV

WHAT TO ADVERTISE

What features of the church should be advertised? How can one determine the aspects of the church's ministrations that should be included in its program of advertising?

The answer to this question is not easily found, for the work of the church is often intangible. It does not yield to photographic reproduction. If a firm has shoes or scissors to sell, pictorial representations of these articles can be made easily. A cut of the church building may be used to decorate a church advertisement, but the physical properties of the church should not be made the focal point of interest, except as they suggest spiritual realities. Nor is the ordinary mind sure to catch all the rich values symbolized. Spiritual values tend to become hidden the moment they are forced into the restraints of material presentation.

The heart and core of the church is spiritual. No man hath seen it. This sacred institution has inherited immeasurable riches of truth and an exalted passion to carry them into the lives of all who come within range of its ministry. It holds the impulse to go into all the world and make disciples. Its problem is this. In order to further this project, what phases should be advertised?

THE PREACHER

"Most churches in cities, whether from example or from other motives, advertise the man and his sermon. There are strong defenders of this type of advertising.

They may be right, but no one has brought forth the facts from a thorough investigation to substantiate the claims that this is the best sort of copy.

"Except in a few instances, church advertisements have been written by pastors inspired with a desire to get larger audiences. Perhaps this aim is the reason for the large proportion of copy which advertises only the sermon. Of course the sermon is the weekly big job of the pastor. When he writes an ad he naturally thinks more of it—'the newest thing of the week' than of the general activities of the church. But the fundamentals of religion as applied to life are new to many of the folks he would reach.

Sermon theme insufficient.—"To sell what the church has to offer to the community, more is needed than the mere invitation to hear a preacher talk on a certain subject. The theme of the sermon should be included in the church advertisement and readers invited to attend church. This takes the place of the coupon in commercial copy, or a request to send for a trial package. If, however, the entire advertisement concerns merely the topic of the next sermon, the reader gets nothing from the announcement. From a similar bank advertisement he would get some idea of thrift or the reasons why he should make a will.

"The purpose of church advertising in newspapers, in outdoor posters, and in all general efforts is largely to reach those outside of the church. The members who come regularly can be told the week previous what the sermon subject is to be on a particular Sunday. The aim of church advertising ought to be to further the effort of the church, which primarily is the converting of individuals to Christianity. The 'market' for this idea is not the present church membership so much as it is that class which does not now attend church. The merits of religion and right living should be set forth in the church advertisements which seek to attract their attention."

Emphasis for service.—The preacher is not to be left out of the advertising copy, but the church is not primarily concerned with press-agenting any one individual. As a religious expert, the minister should be known to the community as one ready to offer counsel and spiritual guidance. As an interpreter of the best things of life, he should be advertised for his ability in that line. The major emphasis, however, should be upon the contribution which the entire institution is making to life.

"Among other things the church has for sale:

Companionship
Salvation from Sin
Bible Study
Community Uplift
Life Service of the Highest
Type

Opportunity for Community Work
Comfort in Distress
Instruction in Christian
Living
Inspiration to Higher Ideals

Only a few of these are vigorously sought after by the average inhabitant of the U. S. A. The desire must be awakened."²

THE POLICY

The preacher often has been the sole subject in church advertising copy, for the simple reason that there has been nothing else to advertise. The responsibility for such a condition rests upon both pastor and congregation. Every church should have a policy and a program worthy of advertising. The reason why so many churches never get anywhere is because they

¹ Mr. H. H. Smith,

are going nowhere. Seneca once said, "No wind is favorable to the ship which has no port."

The mission of the church.— "Jesus thought it wise to set forth his mission clearly: 'To this end was I born, and for this cause came I into the world, that I should bear witness unto the truth.' And again: 'The Spirit of the Lord is upon me, because he hath anointed me to preach the gospel to the poor; he hath sent me to heal the broken-hearted, to preach deliverance to the captives, and recovering of sight to the blind, to set at liberty them that are bruised, to preach the acceptable year of the Lord. . . . This day is this Scripture fulfilled in your ears.' "3"

What is the policy of our church?

Here is a man whose childhood memories may be of dry, uninteresting sermons and disagreeable memoriter work in Sunday school. He does not attend church. Here is another who declares that his community is overchurched. And he himself attends no church. Here is still another who looks on the church with a sort of benevolent patronage, considering it a necessity for burials and weddings, but in all things else almost a nuisance. Here is one who calls the church an institution for organized begging—but his contributions haven't made it appear so. Here is one indifferent to the church because one church he knew was unresponsive to its opportunity, lacking a modern message. And he makes no effort now to know what the church is doing.

Have we no answer to all this?

The church as a vital institution with a necessary message must be brought to the attention of such men as these. The idea that churches thrive on cut-

⁸ Dr. Horace Westwood.

throat competition with each other must be replaced by a vision of church cooperation for one supreme cause. The opinion that church unity calls for the obliteration of denominational lines must be revised with an appreciation of the fact that an interchurch movement presupposes distinct churches as its component parts, each one serving those persons whose desires and temperaments it best interprets. The mental image of church members who "sing psalms all day Sunday and skin their neighbors all week long" must be replaced by one of men who regard all their tasks as God-given. The accusation of self-seeking must be given the lie by demonstration of unselfish service.

And our answer must be placed effectively before the people we wish to convince.

Advertise religion.— "The big problem is advertising religion. If we can get the message into the hearts of men the church as an institution will take care of itself. Every manifestation of modernity in thought and tolerance makes for desirable copy. To newspapers, dogmatism is indeed pup-ism grown up. Thanksgiving services are a first-page event in Detroit every year because all faiths—Protestant, Catholic, and Hebrew—come together in this festival of gratitude. United in endeavor, the churches stand a chance for space; divided, they fall into the wastebasket."

Specimens of suitable copy are given on pages 33 and 34. Other topics might be:

Baptism Family Worship The Benevolences The Church and the State Tithing Pew Rentals

⁴ Mr. James T. Schermerhorn, publisher the Detroit Times.

56 HANDBOOK OF CHURCH ADVERTISING

Religious Education
The Church Ritual
The Budget System
The Church and Education
The Social Creed of the
Church

Church Cooperation Sabbath Observance Music in the Service The Church's Holy Days The Value of Worship The Bible

Our Church and Community Development

But we cannot stop here. The stereotyped church falls. There is an insistent demand for definiteness in service suited to the changing as well as the perennial needs of the people. Advertising calls for self-searching. If we have no more to advertise than regular services on Sunday, with a revival next January, advertising money is going to be wasted. This is no day for new wine in old bottles. A new life demands a fitting policy by the church.

Does our policy meet the conditions? Is ours a city church with a rural program, or with none at all, or one that has no relation to the particular needs of the city? Is ours a church in an industrial center? Is our constituency composed of college students or of retired farmers? Is the church downtown or suburban? True, the fundamental message is the same for all, but just as the religious needs of a community differ so must the religious ministrations.

Have a policy. Advertise it.

THE PROGRAM

Policies must grow into programs. If the policy of the Christian Church is one of ministry to life, there must be a program of action which can be effectively presented to the people for whom it exists. The problem of presentation has different aspects, depending upon whether the advertising is general publicity addressed to all persons through a medium such as a newspaper, whether it is directed to the constituency of the church by direct advertising, or whether it is specifically directed to those outside the membership of the church. There are, of course, certain features of a comprehensive program which are the same in appeal to all classes.

Good copy.—The possibilities of general publicity through the newspapers with the kind of copy demanded is indicated in the statement of Mr. James T. Schermerhorn: "One downtown church produced fine copy by getting strangers together for an Acquaintance-ship Meeting every Sunday evening. The idea and the resourceful way in which it was worked out in an attractive program drew such crowds that the church had to beg the newspapers not to urge any more to come for a while. Acceptable stuff

"There are thrilling stories of the missionaries, who come back at intervals from 'over there,' the missionaries whom Henry W. Grady styled the 'stoutest apostles of the church.'

"There are sermons in stones, books in the running brooks, tongues in trees, and good copy in the collection box. How many follow the scriptural tithing system? What sacrifices contributors with scant resources make to support the enterprises of the church. Causes to which the collected offerings are applied, and the distant fields to which they go upon their errands of mercy, education, and relief. Here are possibilities for the feature writer dealing with that part of church worship which prompted the policeman to show his star when the plate was passed to him. The public might be surprised to learn that there are churches that give as much or more to benevolence than to the maintenance of their own worship.

"Just why the photographer is excommunicated passes understanding. He is a preliminary factor in everything else, sacred, social or profane. There are resplendent feast days and ceremonials in the sanctuary, Christmas, Easter, Children's Days which should be saved to the larger congregation through the newspaper art. Pictures of interior church scenes on the great occasions are bound to be acceptable."

Educating the membership.—Frequently there is a real need to "educate the congregation concerning the program of the church. Representatives of Sunday-school classes, basket-ball teams, young people's organizations should make announcements of their activities from the pulpit and bulletin. Committees with real achievements to their credit are invited to make public reports, using time during the morning service. This has done much to reveal to the people the scope and variety of the work.

"The front page of the Bulletin each week is devoted to the 'Pulpit Editorial.' This is a brief message concerning the achievements of the problems of the local church. Each one aims to develop loyalty to the church, its labors, and its public services. Because of brevity the little editorial is eagerly read. Because it is put into the hands of the people the very first thing of the service it has a clear field in which to present its appeal.

"At regular intervals space is used to present some striking facts concerning the church and its work. One week I gave a statement showing the number of children in Sunday school, the number of families reached through our various activities, the amount of money expended during the previous six months, the number of pastoral calls made, the number of societies and committees with some of their achieve-

ments. Each week record is kept of the attendance at all meetings. This appears next week under the heading 'The Church Thermometer.' Whenever some member of the church enjoys some special honor or distinction the Bulletin carries a mention of the fact. This is especially helpful in holding the interest of the young people.

Arousing the indifferent.—"To reach the indifferent, you must advertise where the indifferent people are. I have always tried to make the street-car advertising preach a sermon first. During the great Minneapolis Go-to-Church Campaign, we used four cards with copy as follows:

(1)

A MAN NEEDS GOD

In times like these Go to Church Sunday

(2)

MAKE MINNEAPOLIS
A CITY OF GOD
Go to Church Sunday

(3)

Why live in God's World WITHOUT GOD?
Go to Church Sunday

(4)

FEBRUARY 29th God's Extra Day Go to Church Sunday

Each of these cards preached a brief sermon and extended an invitation. The effect was remarkable.

"It is also possible to make a direct appeal to a man's conscience. One piece of our advertising carried the query: 'How much is your money costing you?' This was followed by an appeal to spend some time in the cultivation of the higher values. 'Make your Sundays show a profit,' is another appeal in the same direction. 'Is your boy getting as much as your father gave you?' is a very effective appeal to fathers. 'Would you live

in a churchless town? Are you helping the church in your town?' are fair questions. It cannot be called 'catchy' copy, but it starts men to thinking."⁵

The thrill of the militant church.—"The new program of the church when advertised until understood will appeal to red-blooded folks by its call to man's implanted spirit of service. Recreational rooms, entertainment facilities, education and industrial training, Americanization programs, religious education—these are to be carried on appropriately in country, city, and congested neighborhood.

"Worship must be shown to be as necessary for man's spiritual health as sunshine is for physical. God's pardon is to increase man's liberty and efficiency and not to avert future punishment. Prayer is to bring to man all necessary optimism, courage, confidence, and persistency. Bible-reading is to stimulate high ideals, stiffen lofty purposes, and to bring God so near that men, recognizing themselves to be sons of his, become incapable of defeat. Neglect of religion must be shown to mean depreciation of ability, undermining of confidence, weakening of judgment, cheapening of personality, and the cheating of oneself of the highest possible energy.

"The false notion that a saint is a halo-crowned hermit must be supplanted with pictures of Florence Nightingale on bloody battlefields; John Wesley preaching to miners who mobbed him; Wendell Phillips and Frances Willard maltreated while fighting for moral reforms; Jacob Riis using a consecrated pen, and Theodore Roosevelt dominated by high ideals, but keeping

a big stick handy to enforce righteousness."6

The Rev. Roy L. Smith, D.D., Simpson Methodist Church, Minneapolis.
 Dr. Christian F. Reisner.

THE PRODUCT

Much church advertising fails because it prates of plans, but passes over actual results. It is always easy to talk in abstract terms of the glories in a tomorrow that may never come, but it takes honest effort to make history. Why is it that records of performance make the best copy for automobile advertisements? Why do the patent-medicine people advertise cures? It is because folks respond to this kind of advertising. They want cars that go. They want to be cured. The most effective evangelists of the church have been those who could speak from their own religious experience. The best advertisement of a church is the Christian. And the best copy for church advertisements is that which sets forth the actual work done.

Results attract.—Advertisers who indulge in copy of the promissory-note type might well recall the story of the man whom Christ healed of leprosy: "And he straitly charged him, and forthwith sent him away; and saith unto him, See thou say nothing to any man: but go thy way.... But he went out, and began to publish it much, and to blaze abroad the matter, insomuch that Jesus could no more openly enter into the city, but was without in desert places; and they came to him from every quarter" (Mark 1. 43-45). Few records of advertising can boast of better results.

In your copy emphasize results. What does religion do for a man? What does it do for a community? What does it do for society? Has it changed lives? Has it "done it unto the least of these my brethren"? Has it raised social standards? What evidence is there that the church is succeeding?

Proper modesty.—To be sure, there is a proper sense of modesty which will keep us from cheapening the sacred work of the church by boasting. We may not point to this man of the community and say he is a shining example of what Christianity does for a man. That is purely a personal matter; but we can use historic examples, or in an impersonal way refer to other special instances. The work of the church on the mission field can be set forth concretely. Social service may be suggested as a very definite way in which the gospel works. The service of the church as a whole should be constantly reiterated. And by "church" is meant not any one denomination, but the church at large, for we wrestle not against other churches, but against the dark powers of this world.

Learning from others.—Whenever you see an advertisement that tells of things done, ask yourself, "What is there in our church work which may be treated of similarly?" Every advertiser, every feature writer on a newspaper is constantly on the alert for that indefinable something known as "human interest." The work of the church, when properly done, is nothing if it is not running over with human interest. and then these interests are reflected in or suggested by the material included in publicity programs. New types of experience, new attitudes, new relationshipsthese are the victories of truth. Transformed life is the work of the church. It is also the church's most direct and powerful appeal. If a steel corporation considers it profitable to use space to tell of the spirit of goodwill which is bred in its institution, why should not a church tell of that exalted fellowship which is so characteristically its product?

None but the most characteristically Christian tone

and treatment should be permitted for church advertising. The publicity of many churches suggests chiefly how not to do it. Practical considerations make it necessary to count the loss as well as the gain in the use of questionable methods. No church should permit itself to be drawn into competition upon a vulgar basis. Many of the ministrations of religion defy imprisonment in cold type, and we prize them because they are too fine to be expressed in a material way; and yet we may be sure that the more clearly we let the individual know what the religion of Jesus Christ can do for him, the more quickly will His kingdom come; the more concretely we inform society of the contribution of the church, the more speedily will His will be done on earth.



CHANNELS OF PUBLICITY

THE PULPIT

Its function "Minute Men"

DIRECT ADVERTISING

The letter
The church bulletin

DISPLAY ADVERTISING

Outdoor advertising Newspaper advertisements

PUBLICITY IN PERIODICALS

What constitutes acceptable copy An example of good publicity The editor and the preacher join hands

THE MOVING PICTURE

A universal language Proper use of the parable



CHANNELS OF PUBLICITY

THE director of the church's advertising very properly asks, "What is the method of publicity which will bring the largest returns for our investment?" That is a fundamental question for all advertising whether it be of a commercial or religious nature.

No hard-and-fast rule can be laid down. In some localities one method of advertising will have a marked superiority over all others. In some places a combination of methods will prove most satisfactory. Ingenuity of adaptation is the quality for which all advertisers strive.

The present consideration of the various media of publicity is designed to point out the particular goals in the advertising of the church, for which special forms of advertising are most suited. In applying these suggestions to a local problem certain questions should receive primary consideration: What is the object we wish to attain? Is it to fill the church? Is it to cultivate a certain attitude regarding the church? Is it to carry the message to a wider group? Is it to be educative in character? And for all advertising, it should be remembered that to reach any particular group of people requires that we advertise where those people are.

THE PULPIT

The channel of publicity most accessible to the church is the pulpit. It gets the attention of many people regularly, and under favorable conditions.

Its function.—The use of the pulpit for advertising purposes is essentially that of placing the complete program of the church before its own constituency or calling that program to the attention of the stranger who happens to be within the gates. A recognition of the necessity for this task should not be lessened either by a desire to preserve the service of worship from interruption and incongruity or by abuse of the plan through making it a carryall. This use of the pulpit is essential in any forward movement. It is of incalculable value in acquainting the new attendant with the work of the church.

Successful pulpit publicity consists in properly publishing that which is worthy of emphasis. Make the members of the congregation feel that pulpit announcements are something of special interest. Insist upon carefully prepared announcements given according to a clearly formed plan. A cluttered batch of announcements cheapens the whole service. If some department of the church has a new program, if it has a remarkably good report, it is well to have attention called to it by some one who can do it quickly and effectively.

"The pulpit may be profitably used to give publicity to special features of the church's program. The people in the pews should be made familiar with the facts concerning it. This calls for authoritative knowledge on the part of the one who makes an announcement. The speaker, the music, the singers, the place, the date, and every outstanding feature of special meetings should be constantly kept before the congregation. Naturally, this method of publicity should be used in the Sunday school, young people's society, and similar organizations."

¹ The Rev. S. Walters McGill.

"Minute Men."—One of the most recent developments of pulpit publicity was the laymen's organization known as the Methodist Minute Men, created to promote the interests of the Centenary Movement. They were directed by Dr. Christian F. Reisner, president of the church advertising section of the Associated Advertising Clubs of the World, on a plan similar to the Government Four-Minute Men who did such valuable service during the war.

"The Methodist organization reached a membership of more than sixty-five thousand, whereas the organization of the government did not at any time exceed seventy-five thousand. In this group no preachers and women were admitted. These men made five-minute speeches at many of the church services for some weeks preceding and during the week of the intensive financial drive, presenting in terse, meaty speeches the story of the Centenary from the standpoint of the business man, or the man in the pew."

In many communities these men still constitute a force which can be called into service whenever the work of the church in its local or connectional interests is sufficient to justify it.

DIRECT ADVERTISING

The letter.—As regards constituency, there is no limitation on this method of publicity, whether directed to the communicant or to the noncommunicant. "In the letter the church advertiser has the most powerful single medium possible, because the letter, whether processed as a form letter by mimeograph, Rotospeed, or duplicator, or whether personally written, carries with it the personal element of an individually dupli-

² John T. Brahner Smith.

cated and individually typewritten appeal. This is always effective, even though the letter may not be filled in with the personal name of the recipient.

"The church will, of course, provide itself with a complete mailing list of its members and of its prospective members. Besides this there should be classified lists of the various departments of the church, such as the young men's club, the young women's club, the Ladies' Aid Society, the junior organizations, etc. The matter of lists is of vital importance, as upon the lists depends to a great extent the success of an advertising campaign.

"The letters sent out by a church should always be carefully produced and signed in ink with the name of the pastor or some official of the church. They need not be signed individually by that individual, but his name should be filled in, so as to give them the great-

est possible personal effect.

"Every letter should have a definite subject, and that subject should be presented in a concise, brief way, but thoroughly telling the story. A series of letters should be a continued story, every letter being a chapter. And letter advertising should constitute a series. It is the follow-up that counts in letter advertising just as it does in advertising through house organs or in newspapers.

"It is of the very greatest importance to have the idea of the letter expressed in the first paragraph or at the very beginning of the letter. Then if the entire letter is not read that one thought which lies behind

the letter can be put across.

"When possible, *inclosures* can be used to fine advantage with the letter, as they present additional information which the letter cannot be made to carry without overloading it. This information can be brought

out in illustrations as well as type matter, and can be made interesting and attractive and carry valuable additional appeals in behalf of the church."³

Dr. Roy L. Smith, of Simpson Methodist Episcopal Church, Minneapolis, reports having thus distributed thousands of copies of leaflets relating to missions, tithing, family worship, temperance, and other matters of general educational value in the work of the church.

"There are many who claim that two-cent postage with its undoubted superiority in the personal effect secured is a better investment than using one-cent postage with patent Neo-style type of envelopes. But for the average church letter one-cent postage is effective in securing necessary delivery and the fact that the letter is from the church should be of sufficient interest to insure for it a reception and a reading by the average person addressed.

"In any considerable amount of advertising the cost of two-cent stamps over one-cent stamps would become a considerable item in a year's time; and if this saving could be put into copy and the literature in the shape of strong, well-supervised letters, careful mechanical work, and good paper, the results will be satisfactory."

Basing his statement on the result of continued experiment and observation, Dr. Horace Westwood, Pastor of the First Unitarian Church, Toledo, declares letter advertising to be the best form of direct personal advertising when written intimately and otherwise carefully prepared. The letters become a regular feature of the church life to the member and they are partly responsible for making permanent additions to the congregation.

³ Mr. Homer Buckley, of the Buckley, Dement and Company, Direct Mail Advertising Experts, Chicago, Illinois.

The church bulletin.—This method of publicity is probably the form most commonly used to-day, and one may get any number of suggestions by studying the various specimens which are easily secured. Few bulletins, however, attain their maximum amount of usefulness, and three common faults may be pointed out. These are a waste of space by constant repetition of directories or other form matter, an undue proportion of space devoted to the order of worship, and an unnecessary restriction in circulation.

Publication of the church officiary is undoubtedly valuable, but once a month is surely sufficient, while in most cases a quarterly publication of it is all that a carefully considered plan of publicity would authorize. How large a space may be devoted to the order of worship should be determined by the amount of money available for advertising purposes and by the relative value of other items that might be used. The average church bulletin circulates only among those who attend church. It is an enterprising director who sees to it that Saturday's mail takes to the people of a community a bulletin of church news, with especial emphasis, of course, on the services of the morrow. The cost of additional copies for distribution at the service is relatively small, for the initial cost of composition is the big item.

A weekly publication may be admitted to the mails at second-class rates, making the cost of postage relatively insignificant. This fact is of immense value to the church which publishes a weekly bulletin. It should not overlook the opportunity thus afforded. Application for second-class privileges can be made at your local post office.

The loss due to poorly used space becomes more

apparent as one studies the uses to which it might have been put. Items of parish interest, brief pulpit editorials, short poems, inspiring thoughts, preservation of facts and figures indicate the wide range of suitable material.

INFORMATION FOR THE PASTOR:

Recently come to the city	Desire to Unite with the Church	Send Church Envelopes	Have moved to address below	Sick
Name		• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • •	

Please check with an X and drop in the collection basket or mail.

WORTH THE SPACE IT TAKES

The educational possibilities of the church bulletin cannot be measured. Statistics on missions, on church progress, and similar matters are not always realized when given orally in a sermon, but if these are concisely set forth in the bulletin, they will be appreciated and perhaps filed for reference. The laws of good display hold good for the bulletin and overcrowding is to be avoided. Yet, relatively speaking, the church bulletin may be more compact in its make-up, for it is the most carefully and most completely read piece of publicity known. The reader is unhurried and somewhere before or after the church service he will find time to read every line in it which he finds of interest. It is not too much to say that the church bulletin is the most potential piece of direct but impersonal advertising in the advertising world.

DISPLAY ADVERTISING

"To reach indifferent people, you will have to advertise where the people are." This opens to the church advertiser the entire realm of moving-picture slides, street-car advertisements, bulletin boards, banners, newspaper advertisements, and posters of all descriptions. Even a sign painted on the sidewalk will be found to be an effective means of attracting attention. "The use of display advertising is limited only by one's energy and ingenuity."

Outdoor advertising.—This is the day of outdoor advertising. People are flocking to the towns and cities where they are continually using street cars or automobiles. Those who do remain in the country are visiting town more often than formerly due to the modern means of transportation, and the development of good roads. These facts mean that increasingly, outdoor advertising will reach people where they are.

Our wartime experience demonstrated its tremendous power. Wherever one turned, moral issues were being sold to the people by posters and painted publicity. The Liberty Loan drives, the Armenian, Syrian Reliefs, the United War Work Campaign, and the Red Cross turned to posters when they needed big help.

"Why is it that posters are so effective? It is because outdoor advertising makes a universal appeal to two very elemental traits in human nature. Colors and size predominate. They are both elemental appeals, whether a man be a university graduate or illiterate, whether white or black, whether born here or in another country. Colors please. We all like the rainbow, the green grass, the blue sky, the sunset. Think of how

⁴ The Rev. Roy L. Smith, Minneapolis. ⁵ The Rev. S. Walters McGill, Nashville.

size impresses; the big metropolis, the Rockies, the Woolworth building, the ocean, the statue of Liberty. Size is a most remarkable thing to the mind."

In all of the forward movements in the various churches posters were much used. "The Methodist Centenary made use of a series of posters in from two to eight colors that were displayed in bulletin boards in front of the churches. Those churches that did not have the bulletin boards outside the church suitable for these posters were sent specially prepared oak bulletin boards, which were sold at cost, and thus the posters were given an effective showing for a period of twenty weeks, one week for each poster."

There is no reason, however, why a church's bulletin board activity should cease at any time unless the activity of the church itself has ceased. In other fields if an institution finds the demands for its output greater than it can supply, it immediately advertises that fact, and meanwhile sets itself to increase its plant to care for an even greater volume of business. And, surely, the church which contemplates any outdoor advertising will see to it that on the exterior of the church is some means of identification so that it will be recognized as the church which is behind the program of Christian service advertised. This does not call for any gaudy plastering with flaming posters. It does not call for anything that would improperly represent the goods which the church has for sale. But a bulletin board with its weekly message can be a real means of furthering the interests of the Kingdom. A revolving gold cross, or an electrically lighted emblem represents the more elaborate types suitable for church use. How much a lighted cross could mean in some communi-

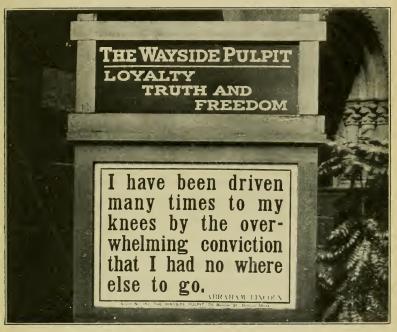
⁶ John T. Brabner Smith.

ties as a symbol of the service which a church is rendering!

The Wayside Pulpit.—The root of the idea of the Wayside Pulpit is for churches to adopt bulletin boards of a uniform size so that one printer can print sheets for all of them. This plan was originated by the Rev. Henry Hallam Saunderson. The idea was received with enthusiasm, and now there are hundreds of churches of ten different denominations which have adopted the Wayside Pulpit, of which Mr. Saunderson is the manager. The sheets are 32 inches by 44 inches, the long way horizontal. The churches change the sheets every week. The sheets are mailed about ten at a time to cover that number of weeks.

The sentences printed on the sheets are selected to express the great thoughts of religion in a very effective way. Some men have had counts made of the people who stop to read the sentences, and it is estimated that more than two million people every week, in American cities, receive the message of the Wayside Pulpit.

The same bulletin board which carries the sentence may be adapted to the announcement of the sermon subjects the latter part of the week. Many ministers have a Wayside Pulpit sheet posted on Sunday night and then, on Friday, post the sermon announcements. People who become interested in the sentences read also the announcements. The average church bulletin board is empty most of the time. The result is that people form the habit of passing by without ever reading it. The Wayside Pulpit is always saying something worth while. The result is that millions of people are forming the habit of always reading it. To build an effective church bulletin board is an achievement; but



Courtesy American Unitarian Association, 25 Beacon Street, Boston



to build these habits in human beings is a greater achievement.

Part of the complete equipment of the Wayside Pulpit is a well-built changeable letter device for the local announcements of the church.

Newspaper advertisements.—Here we have the greatest medium for advertising if our object be the immediate gathering of a crowd, or the filling of the empty pews, according to Dr. Horace Westwood, pastor of the First Unitarian Church, Toledo. "Use large spaces if finances will permit," he urges. "Yet large display with poor copy is not half as effective as small display with good copy. A two-inch double column is just as effective in making an announcement of a sermon as three times the space, providing the advertisement is distinctive and not too crowded.

"The trouble with most display church advertising is that it contents itself with simply making an announcement of a sermon topic, trusting that the topic will draw the crowd. Few there are who can tickle the public palate with sermon topics. The more effective way is the educational way. The immediate results will be less gratifying, perhaps, but the cumulative effect will be greater. Church advertising to be effective should be based upon the conveying of ideas rather than making public announcements."

The efficacy of newspaper advertising for religious wares was well demonstrated in connection with the Methodist Centenary celebration at Columbus. Upon the advice of Mr. William C. Rankin, advertising counselor in New York City, every daily paper in Ohio was used with the exception of Sunday editions. Some of the Indiana dailies were used in addition to some selected papers situated in large manufacturing centers.

On July 4 there was a prize-fight held at Toledo. It had been heralded throughout the country on every sporting sheet. It had been predicted that the Toledo affair would have an attendance of one hundred thousand while the Centenary exhibition would be under-patronized. The results showed only forty thousand at Toledo and one hundred and twenty-five thousand at Columbus.

One natural outgrowth of purchasing space in the advertising columns will be the increased attention given to religious events in the news columns. Not only is there an element of "quid pro quo" in this condition, but the very fact that a church has started to advertise will be an indication to the editor that it has a live message worthy of increased attention.

PUBLICITY IN PERIODICALS AND NEWSPAPERS

The age in which we live is propaganda-ridden. So flooded are newspapers and periodicals with "colored" stories of all sorts that publication in itself cannot be considered as a guarantee of pure motives. Yet such a condition far from being discreditable of the press, is a tribute to its power. As for us an aggressive attitude must be taken. "Be ye not overcome with evil, but overcome evil with good." We must always bear in mind the fact that publicity of itself is not an end, but a means to an end, and that all freedom of speech rests upon the assumption that the best test for truth is its ability to endure the searchlight of pitiless publicity. The only antidote for the prostitution of the power of the press is its redemption by making it the organ to promulgate the truth. It is not representation that we are to fear; it is misrepresentation.

What constitutes acceptable copy.—The problem of the average church advertising director is to get his copy accepted. This involves three things: the attitude of the newspaper, the way in which the copy is prepared, and the inherent value of the news. The last is by far the most important. No more authoritative statement on this subject can be found than that made by Mr. James Brown, editor of Editor and Publisher, at the Church Department of the Associated Advertising Clubs of the World. It follows:

"The great trinity of moral and educational forces touching the American home and vitally affecting the youth and man-power of the nation is the church, the school, and the newspaper, each essential to the highest development of the other—all interdependent.

"The attitude of the newspaper to the church may perhaps be best illustrated by the fact that in a recent joint campaign of thirty denominations to raise large funds for church and missionary activities, more than six thousand newspapers cooperated whole-heartedly and freely without any compensation whatever, and eight hundred and fifty of these newspapers published editorials favorable to the movement.

"It may be safely asserted that the newspapers are altogether friendly and sympathetic to the churches. The reason they do not print more so-called church news is because the average church message lacks vitality. As a rule, it is weak-kneed and pussy-footed.

"This fact is transparently obvious when viewed at the copy desk in competition with the hundreds of messages from live, strenuous, intense people whose views and activities fairly clamor to be mirrored in the small amount of space which the editor has, these high-cost days, at his disposal.

80 HANDBOOK OF CHURCH ADVERTISING

"Don C. Seitz, the business manager of the New York World, known wherever the newspaper is printed as the discoverer of the agate line, has said:

"There is no answer to this question outside of the churches themselves. If they are able to rouse sufficient interest by operations to attract editorial attention, the return in space I am sure will be quite adequate.

"The need of the hour is for a militant Christianity and press. O for a John the Baptist or an apostle Paul! Too many ministers are like the Roman governors Felix and Festus—'willing to show the Jews a pleasure'—and so they go about 'showing a pleasure' to every one they meet by agreeing on almost every subject instead of declaring to all men all the time their divine mission and continually reiterating the age-old story for which a hungry world is athirst.

"Paul was so vigorous and intent on his ministry that he was called a 'pestilent fellow,' a 'preacher of sedition,' a 'ringleader of the Nazarenes.' O for more Pauls in present-day ministry! Mankind is hungering for the truth. Paul's cause goes marching on.

"Editors of American newspapers occupy the front trenches in the fight for public good. They have sensed the lack of sincerity and vitality in the average churchman and have classed their leaders and their messages as largely impotent.

"A friend of mine, the sales manager of a big newspaper supply house, told me at luncheon the other day that in his career as salesman and manager during the past twenty years he probably had become intimately acquainted with upwards of five hundred preachers, and that most of them were politicians. Not more than twenty-five, he thought, were in deadly earnest, absolutely sincere.⁷

"If further evidence of the ineffectiveness of the average church is desired, why not consider the fact that the enrolled membership of evangelical churches in America amounts to 25,000,000, the Catholics another 15,000,000—a total of 40,000,000, affiliated with churches out of a total population of over 105,000,000?

"In New York city, with a population of 7,000,000, the church membership is 1,200,000, including the Catholics, with a Protestant membership of less than 400,000.

"The reason the newspapers do not print more socalled church news is not the fault of the newspapers, I say, but, rather, the fault of the churches.

"'What would God do about it?' would make a lively theme for a series of sermons that would get on the first pages of American newspapers if they proclaimed vigorously the truth that Christ died for you and me and that his philosophy contains the solvent for all the evils and ills that beset the flesh.

"Moreover, that sort of vital, militant Christianity with members of churches boldly proclaiming their faith and fearlessly declaring for righteousness would result in the appointment of a competent staff man or woman on a good salary to specialize upon religion; such a one would know churches in general and local churches in particular.

"Newspapers will seek church news and feature it when it is made vital, containing the divine spark of truth for which the world seeks. Until then I am inclined to think that most church advertising is a

⁷ It is the author's opinion that either this friend of Mr. Brown's was unfortunate in his ministerial acquaintances, or else, unconsciously, he judged them by inapplicable standards of earnestness and sincerity.

sheer waste of money because the church is 'not making good' its advertising."

An example of good publicity.—The possibilities of publicity through periodicals is indicated in the reception accorded the article "Civilization Imperiled," published in the Saturday Evening Post just as the intensive financial campaign of the Methodist Centenary was beginning. "The attention of the Centenary Publicity Department was called to this article in letters from all parts of the country; college professors discussed it with their classes; pastors read it to their congregations at their evening services. It provoked editorials in papers. Even one of the area secretaries, ignorant of its origin, wrote in to say that such an article was available, and that he had purchased five hundred copies for special distribution.

"As a matter of fact, this article was written by arrangement of the Centenary Publicity Department. It was known that Mr. Noyes was lecturing on the moral condition of the world. A member of the staff went to Mr. Noyes with a copy of the Centenary Survey and several campaign pamphlets. Mr. Noyes became so interested that he was glad to write the article and charged a much smaller price for it than he is accustomed to receive for his work. The word 'Methodist' was used only twice in the article and the Centenary Commission was mentioned but once.

"The article when prepared was sold to the Saturday Evening Post for the amount paid to Mr. Noyes, with a perfect understanding as to its source and purpose. The editor really wanted the article."

The editor and the preacher join hands.— In the instance just cited the three conditions of suc-

⁸ Mr. John T. Brabner Smith.

cessful publicity had been met. The author knew how to write. The editor was glad to use such an article. But underlying the whole matter was the fact that there was something to talk about. That makes publicity. Papers should not be expected to carry free advertising for a church any more than for any other institution. And as for the "press grafter, that one who has no conception of the value of white paper, who insists on riproaring publicity, face and all, his name is anathema among journalists." But the church that makes its work indispensable to the welfare of a community may be sure that it has taken the basic step to insure that its copy will be welcomed by the press.

Every pastor should cultivate a feeling of fraternalism with the local editor. Jointly, they wield an influence over the combined adult and child population of a community as no other people do. This mutuality of interest should be recognized and encouraged. Just as the pastor seeks publicity in the press for the work his church is doing, so should he accord the editor proper appreciation for his own efforts and for his cooperation with the church. When the pulpit and the press join hands to effect a community transformation, no power on earth can stop them.

THE MOVING PICTURE

"Innovations are resisted until their worth is proved. This is as it should be. Putting the Bible into print when printing was new was resisted. But it justified itself. So with printed hymnals and psalters. From the printed word page to the picture was but a step. We can all remember when the stereopticon was de-

S. Walters McGill.

nounced. By slow degrees it won its way because it was found to work powerfully for education and inspiration.

"But it is only a step from the still picture to the motion picture. Instead of one picture before the eye for sixty seconds, the motion picture puts a thousand pictures there every minute and the result is life on the screen. The motion picture is to the still picture what the great three-manual pipe organ is to the wheezy reed organ. It visualizes truth in terms of life and motion.

"Many people still believe that pictures have no place in the church. They think they should be left alone. The trouble is that they won't be left alone. Almost twenty million people in America go where pictures are shown every day.

A universal language.—"Motion pictures speak in the universal language. Rich and poor, learned and unlettered, understand the picture language. Wyclif clearly saw that the thing which retarded the spread of evangelical Christianity in his day was that the Bible was printed only in the Latin Vulgate and at the disposal of priests. He translated it into the vernacular and put it into the hands of people. Wyclif became the 'morning star of the Reformation.' To-day life is strenuous, and claims upon time so multitudinous that fewer people read the Bible with an attempt at understanding it. But where is the man, woman, or child who does not understand the motion picture?

"When the proper subjects are shown with high-grade physical projection, the same attraction which draws millions every day, the motion picture will bring the multitudes to the church. That this is the result is attested by every church that uses the picture method.

"And the picture method can give something worth

while when the people come. It aids in the three-fold ministry to body, mind, and spirit. It is the great medium for instruction. The whole world is brought vividly before the eyes. When the picture 'The Stream of Life' was shown daily by the Centenary Conservation Committee at the Casino Theatre, New York, during Easter week, at the lunch hour, the men who gathered off the streets—Jews, Catholics, Protestants, and the unchurched—all tarried for a brief address, and over ninety per cent of them held up their hands for prayer. Remarkable incidents of changed lives can be cited.

"No one would say that the picture should supplant the preacher, but it can tremendously supplement and vitalize the preacher's message.

Proper use of the parable.—"Here is a mighty possibility for Kingdom service on which we may well pray God's blessing and guidance. One of the most prominent Episcopalian clergymen in America has declared that if Christ were here to-day he would utilize the motion picture. We do not know what he would do, but we do know that he taught and preached in parables (pictures) 'and without a parable spake he not unto them.' "10"

Let the church which contemplates use of the motion picture be very certain that its presentation of the message is worthy of it. The youngest child can tell the difference between a good "movie" and a poor one. Care in selection of films, together with standard equipment, are two specifications which are absolute.

The day of the film suitable for church presentation is just dawning. Companies are being formed to provide pictures which will adequately and sympathetically

¹⁰ The Rev. Chester C. Marshall, Centenary Conservation Committee, New York.

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present the message of the gospel. The general church boards are forming committees of censorship who will issue lists of approved films. No church should undertake to run a film which has not been properly investigated. But if all the art of the great cinema masters, if all the skill of the latest inventions in the realm of motion pictures be brought to sympathetic presentation of the age-old, age-new message, what triumphs may not the church of Christ witness!

VI

MAKING TYPE TALK

ATTRACTIVENESS

Some sample displays
Type as an expression of character
Illustrations

LEGIBILITY

Some sample paragraphs

EMPHASIS

Bold face or italics Position and color

CLEARNESS

Ideas rather than words Some examples

SIZE OF TYPE

Tables of different fonts Tables of measurements



VI

MAKING TYPE TALK

THE one who has made no study of the subject has little conception of the tremendous power wrapped up in proper selection and arrangement of type. Good display can make weak copy strong, and poor display can kill good copy. Although complete understanding of the subject would require years of study and practice and is dependent upon a certain natural artistic sense, the most elemental consideration of type selection and arrangement will pay the advertiser very large returns.

The average man at the case in the composing room has neither the time nor the knowledge that will enable him to set copy most effectively. Mr. T. G. McGrew. superintendent of the United Typothetæ of America School of Printing, Indianapolis, who is responsible for the illustrations used in this chapter, told the Church Advertising Departmental Conference of an experience he had when working in the composing room of a small paper. A church advertisement had come in. It was to be run without charge, and in return the publisher was to be credited with a contribution to the funds of the church—an abominable practice, and one which cripples the church in more ways than one. As the manager handed the copy to Mr. McGrew, he said: "Here's a church ad. Slam it up and don't spend too much time on it."

This attitude argues for two things in properly conducted church advertising. All advertising should be

The Story of the Man Who Ran Away to Keep from Being Made King. But God Made

SAUL KING

Then "In the fierce light which beats upon a throne And blackens every blot."

Saul Failed!

Among the many traits of Saul's character, humility and bravery stand out against jealousy and insincerity. In the Series of Bible Stories at the

Presbyterian Church

SUNDAY EVENING at 7:00

The Story of the Man Who Ran Away to Keep from Being Made King, But—

God Made Saul King

Then, "In the fierce light which beats upon a throne and blackens every blot"

Saul Failed

Among the many traits of Saul's character humility and bravery stand out against jealousy and insincerity.

In the Series of Bible Stories at the

Presbyterian Church

Sunday Evening at 7:00

paid for as a business proposition so that good service may be demanded; and, secondly, there should be a knowledge of what constitutes good display on the part of the director so that the best may be obtained. The only way to have effective set-ups is to know what constitutes them, and then to specify what is wanted when the copy is turned in to the printer. The average printer cannot always be depended upon to use the most artistic and effective set-up.

Composition is to advertising what advertising is to the subject of which it treats. It is good or bad as it succeeds or fails in putting across the message desired. Type is merely a tool for expression. Primarily, then, the composition of an advertisement must attract attention; it must be readable; it must drive its message home; it must leave a definite desire to do some one thing. Thus the aims in set-up should be to get attractiveness, legibility, emphasis, and clearness. These qualities overlap, of course, and each aids the other.

ATTRACTIVENESS

An indication of the possibilities in type selection and arrangement to gain attention is indicated in the two set-ups of the same copy shown on pages 90 and 91.

Although neither of these may be considered a model, yet they indicate what may be done by type selection and arrangement. In "A" the border and style of type for "Presbyterian Church" would be quite as suitable for plows as for a church service. The idea which first meets one is "Saul King" and if it strikes any response in the mind of the reader, it is that some star performer by the name of Saul King is to perform somewhere. "B" suggests the clash of ideas: here is a man made king, and he failed. It is true that a more striking subject with a better application might have been found, but we are limited to this actual copy as used in this instance.

Type as expression of character.—It may be new to think of expression of character in type, but a moment's reflection will make it seem no more strange than the expression of character in architecture and designs of all kinds. Note how the very meaning of these words is connotated in the type used:

Massive

dignity

Luxury

PRICES SLASHED!

MYTHOLOGY

Sincerity

The advertiser can get a specimen type book from his printer and study what style will most effectively attract attention and reflect the character of the message he has in mind.

Illustrations.—Given two advertisements competing for attention, one of which is illustrated and the other not, with other things equal, the illustrated one will receive the greater amount of attention. The reason is simply that we are naturally drawn to anything that depicts life, and consequently the more there is in the picture to suggest life the greater will be its drawing power. As a general rule, one large picture is worth half a dozen small ones.

Illustrations are reproduced for printing in what are known as half-tones and line etchings. The half-tone may be made of either copper or zinc, the latter being cheaper but not suited for high-grade work. Half-tones are used to reproduce photographs or drawings of which pictures are made. Care should be taken to see that the "screen"—that is, the number of lines to the inch in the half-tone or cut—is suited to the finish of the paper that will be used. Your printer is the safe guide here. Line etchings are reproductions in zinc of pen drawings or prints which call for a reproduction of pure black or other single colors on white. All cartooning and sketching can be handled with etchings if the lines be drawn in heavy color. India ink is best.

LEGIBILITY

The advertiser cannot afford to say, "Here it is. You can read it or not, as you choose." It is the business of the advertiser so to put up his copy that it will compel reading. The entire militant spirit of the church which would carry its message to the one who needs it rather than putting it up on a shelf to be called for when ordered, must be put behind the attempt to get advertising that forces the one who sees it to read it. The type must be arranged and selected with a view to its greatest legibility. The following paragraphs supplied by Mr. McGrew suggest the basic principles in selection of type for the purposes of legibility.

When we use many different faces and sizes of type

together

the effect is confusing and difficult

to read

1

Type of this kind is difficult to read. It is much used for church and ecclesiastical printing, both as a body and display type, but should not be used for long paragraphs or given special preference. It could sell high grade jewelry, but the church has a universal, not a class, appeal.

2

Caslon type—a beautiful roman letter of legibility and utility. Note the ease with which this paragraph is read and its pleasing appearance to the eye.

3

Italic is not good for large amounts of straight composition. Its use as a body type tires the eye in a few paragraphs and renders comprehension difficult.

4

The top half of a line of type is read. Therefore this lower case composition is easier to read than lines set in capitals. Capitals lend dignity, but small letters legibility. To test this, lay a paper over the upper half of a line and read. Then try it over the lower half.

5

THE TOP HALF OF A LINE IS READ. THEREFORE THIS COMPOSITION SET IN CAPITALS IS NOT AS LEGIBLE AS IF IT WERE SET IN LOWER CASE TYPE.

6

Body type set solid as shown herewith makes a compact page, but is harder to read and less pleasing than the same type set leaded (spaced between the lines) as shown in the following section. White space is essential.

7

Body type set solid as shown in section 6 makes a compact page, but is harder to read and less pleasing than the same type set leaded (spaced between the lines) as shown.

8

Bold face type is useful for emphasis, subheads and display, but is not pleasing as a body type. It makes a black page and is tiresome. Lighter face type is much more legible, agreeable and effective for the main part of the text.

EMPHASIS

Since type is merely a means to reflect thought, the same effort will be made at emphasis as is used in the spoken word. Avoid a monotone when emphasis is the goal sought. At the same time avoid such a confusion that illegibility results. Italics is growing into disfavor as a means of emphasis because of the

strain it causes in reading when used for any considerable amount of copy. Boldface is becoming more common. Just as in speaking, continual emphasis is no emphasis, so in printing, a continual use of boldface would destroy emphasis. Note how the one word in boldface in this sentence stands out, whereas in the foregoing sentence nothing predominated.

Emphasis may also be secured by position, by use of color, and by illustrations. The size of the type is an important factor. The one who can speak with well-calculated emphasis should be able to understand where to emphasize in printed matter. It is essential to have a thorough understanding of the meaning of the text-material.

CLEARNESS

A determination to do some one thing is dependent upon a clear, dominant idea. All devices that can aid in clearness are to be used. To gain this, a smooth artistic effect may sometimes be violated. The advertiser must think in *ideas* and speak so, rather than by words or syllables. Have your lines break according to the meaning behind them. Compare the effectiveness of the following arrangement of the same headings.

Scattergood and the Prodigal's Mother

Scattergood and the Prodigal's Mother

Rule-of-thumb composition obeying the injunction to have the longer line at the top would set the heading as first given, but observance of the laws of psychology as to what the mind can grasp would make the second arrangement the better.

The following setting of the same copy will also illustrate this principle:

"Christianity applied to the City's Street Car Strike" will be considered at the First Baptist Church, Sunday evening, at eight o'clock. Dr. R. H. Butler will talk. A special violin solo will be given by Mr. Arthur Hansen. All seats are free. Come early.

"Christianity applied to the City's Car Strike" will be considered at The First Baptist Church. Dr. R. H. Butler will talk. A violin solo by Mr. Hansen. All seats free. Come early.

Or consider the methods used to set forth certain ideas and make them dominant in this display:

Christianity Applied to The City's Street Car Strike

at

THE FIRST BAPTIST CHURCH

Sunday evening, at eight.

Dr. R. H. Butler will talk.

A special violin solo will be given by Mr. Arthur Hansen.

All Seats are Free. COME EARLY.

The biggest word in getting type to talk effectively is "Care"—care in preparation of copy. The writer should have in mind his aim, singular not plural, and should write toward it. Just as a speaker outlines a speech to be given in a certain period of time, so the copy should be definitely written for a certain space. If the message will not go into the space assigned, get another space, or get another message.

For the convenience of the church advertiser the

following tables are appended:

SIZES OF TYPE

Six Point

The message of the church to the farmer
THE MESSAGE OF THE CHURCH TO THE FARMER

Eight Point

The message of the church to the farmer
THE MESSAGE OF THE CHURCH TO THE FARMER

Ten Point

The message of the church to the farmer
THE MESSAGE OF THE CHURCH TO THE

Twelve Point

The message of the church to the farmer THE MESSAGE OF THE CHURCH TO

Fourteen Point

The message of the church to the THE MESSAGE OF THE

Eighteen Point

The message of the church to THE MESSAGE OF THE

Twenty-four Point

The message of the THE MESSAGE OF

Thirty Point

The message of the THE MESSAGE

The next table gives the average number of words per line for representative lines in the various sizes of type. In figuring the space in terms of inches, one can use six ems, or picas, as being the equivalent of one inch. Most newspaper columns are thirteen and one half ems wide; two columns are twenty-seven and one half, the additional half em being the measure of the space occupied by the ordinary column rule.

Number of words to a Line

Measure	6 pt.	8 pt.	10 pt.	12 pt.
131/2	8	7	6	5
14	9	8	6	6
18	12	10	8	7
27	18	15	13	II
42	28	25	20	17

Lines to the Inch

6 pt. solid	12	10 pt. solid	7
leaded	9	leaded	6
8 pt. solid	9	12 pt. solid	6
leaded	7	leaded	5

VII

ADAPTATION TO LOCAL CONDITIONS

THE DISCOVERY OF YOUR CONSTITUENCY
Half-hearted membership
Taking the church to its members

THE IDENTIFYING OF COMPETITION

Its location
Attacking its origin
Starting church attendance
Building the habit
The final blow to competition

THE CHALLENGE OF THE COMMUNITY
Civic pride
Special religious needs
A community survey



VII

ADAPTATION TO LOCAL CONDITIONS

OUR problem as church advertisers is to transmit to all the people, as far as their capacities make it possible, the full message of the Christian religion. Each local branch of the church must be responsible for the accomplishment of the task in its particular community. This task calls for intensive study.

It would be superficial to say merely that the church has a message for everyone, since religion is a universal demand of the human race. If the answer were bound up in any such general term as "religion," then the appeal in its behalf should be met by a corresponding response; that is, a universal one. But the demand is, rather, for definite and distinct elements. There are particular messages to meet particular needs. true that certain general wants are satisfied without particular emphasis upon special phases of religion, and to that extent advertising of general principles is helpful. But the value of church advertising will increase in more than geometrical proportion if it is directed by one who has a knowledge of the specific needs of a community and also a conviction that an adequate answer is being offered those needs.

Whether advertising be employed to awaken a sense of need, to stimulate the consciousness of an existing need, or to argue the efficacy of certain divinely attested facts to meet a need, its intelligent use is dependent upon a survey of needs and the agencies which are operating

to meet them. No other kind of advertising is profitable. Accuracy of aim is necessary.

THE DISCOVERY OF YOUR CONSTITUENCY

One characteristic which distinguishes such institutions as the school and the church from all others is that the best measure of their success lies in the degree to which they lose themselves in their tasks. The aim of the church must not become the perpetuation of its own existence. Such an aim is suicidal. Existence is justified and permanency insured only by what an institution does for society.

The church must take particular care to render specific service. Its service includes succor to the ones within the church as well as to those without.

Half-hearted membership.—"It is often as hard to get the membership of the church enthused about the work we are doing as it is to interest people outside the church. To those who are really interested, a mere announcement is usually all that is necessary. But to those who are half-hearted in their interest and irregular in their attendance, more vigorous methods are necessary. The reason for half-interest must be found and measures devised to meet the situation."¹

Suggestions have been made in other chapters which have a bearing at this point. Adaptation to local conditions is that difficult study known as the analysis of the obvious. The answers to such questions as the following should aid the church advertiser in his attempt to acquaint the members of the church with the work of the church and to gain their complete support.

¹ The Rev. Roy L. Smith.

Taking the church to its members:

Is our church membership typical of the entire community? Or does it represent a special type? A distinct class?

Does this mean that our church is making a limited, a class appeal?

Is it the function of our church to make a restricted appeal?

Is our church composed primarily of old folks? Of young folks?

What measures are needed to attract all ages?

Can the youth of the church find a satisfactory answer to their social needs in the activities of the church?

Is there sufficient opportunity for religious expression for all ages? For all groups?

Is the church contributing its rightful share to the complete life of its members—physically, mentally, spiritually?

Is our plant giving the maximum return on the money invested?

Is church attendance spasmodic? Regular?

What is the cause for the regularity or the irregularity as the case may be?

Is there some agency of the church which is not being fully utilized by its members?

What activity or what service always attracts a full house?

Is the entire program of the church being unanimously supported?

If there is dissension, have we some great program, in the emphasis upon which all factions may become united?

Is a growing religious life evident on the part of the members?

Is there a family or group consciousness among the members?

Do they feel that they are consciously and systematically working to realize a great ideal? A great program?

Just what is the weakest point in the church's relation to its membership? The strongest point?

THE IDENTIFYING OF COMPETITION

If a church is meeting its obligation to its own membership, if the membership is entering whole-heartedly into the work of the church, it should be comparatively easy to advertise to the outsider. The question, however, should be attacked in a positive manner.

Its location.—"It is a great day in the history of any church when it has located its competition. A prominent member of one of my churches once said, 'The—Church is your keenest competition in this town.' Three weeks in the town revealed his mistake. Our keenest competition there was the Sunday morning post office and the corner barber shop. Those were the two institutions that were getting more men on Sunday morning than any other place in town. My task as a pastor was to find some way to beat that competition."

When competition has been located, the church advertiser should determine its cause, and then combat it by showing the falsity of its position, or by showing the superior merits of what the church has to offer.

Attacking its origin.—"A variety of groups are prejudiced against church attendance. One group has no idea of what the church is actually doing in the community and continues on a prejudice formed, perhaps, years ago. Moreover, a prejudice against one church is apt to communicate itself to all churches.

² The Rev. Roy L. Smith.

The man who has a grievance against 'the church' makes no distinction between individual churches. Labor sometimes says that the church is run by rich men. I have advertised that the average contribution to my church is less, per year, than the annual dues of certain labor unions, fraternal orders, or business clubs. Others have said that the church was 'impractical,' giving its attention solely to the interests of the 'other world.' I have advertised the week-day activities, the social privileges, the charitable interests, the community program of the church.

Starting church attendance.—"Many a prejudiced or indifferent man could be persuaded to form the habit of church attendance if he could be brought into the church once. I have followed the plan of inviting groups to attend in a body. I have invited the street-car men, the railroad men, the telephone operators, the firemen, the Advertising Association, and other business and labor groups, to attend the Sunday evening service in a group, bringing their band or other musical organization with them. Their loyalty to their crowd impels them to come. My workers have assured me that we have never held any such service that we have not added new members and communicants.

"An appeal to curiosity will sometimes be best. An advertisement of a 'Bag-pipe Band,' playing Scotch airs, supplemented with a sermon suggested by Burns's birthday, attracted an enormous crowd and netted some conversions. People like to go where there are crowds. The crowds which come are a reason for others coming. Illustrations of crowded churches or masses of people are very valuable.

"Frequently a man may be shaken from indifference by a startling announcement. But the danger of offensiveness due to cheapness or near-deceit makes this a measure to be used with great caution.

"The most deep-rooted prejudice will eventually surrender to the onslaught of facts. Men refuse to believe anything that does not first commend itself to their judgment. Many think that church membership is a surrender of that right. I try to tell men what they can believe, rather than what they must believe. In the advertising, I urge men to think for themselves.

"A reference to a man's mother, if done delicately, will usually awaken a train of happy memories and religious ideals. 'Mother's Day' and similar occasions have tender associations. A reference to childhood training will capture many men. The sweet faces of children have an irresistible appeal and can be effectively employed in church advertising. They suggest purity, innocence, honesty, guilelessness—all virtues that the church undertakes to cultivate.

Building the habit.—"But the task is not done when men have been brought to church once. We must get them back. Every effort must be made to develop the churchgoing habit. Sermon series are helpful in this respect. If a man's interest in churchgoing can be sustained through a series of discussions, you have bridged over that dangerous period of 'strangeness,' and he has grown accustomed to coming. My experience has been in favor of the four or five subject series. One paragraph in the Bulletin always announces 'Services Next Sunday.'

"We make a special effort to get the names of strangers who come into our services. Watchers supplied with cards and pencils are assigned supervision over pews and at the close of the service the names of such strangers are turned in to the office. These names are put into

the hands of persons who agree to call during the following week. If they seem to be good prospects, the caller reports the fact and the name is put into the classified card index, and they begin to receive the mail matter. Church visitors follow them up and every effort is made to interest them in the activities of the church.

"We have a splendid post card showing a Sunday evening audience. These cards are distributed from time to time with the request that those in the audience shall address the card to some friend, together with an invitation to attend the service. The cards are dropped in the collection plate, returned to the office and mailed out by the church secretary during the week. The names thus secured constitute a valuable list.

"On occasions we have distributed blank cards through the audience with the request that each person present sign up, giving name and address. These cards, returned to the office, are sorted out and the names of strangers listed. Callers follow them up and excellent results follow. A frank explanation of the purpose in view will usually result in an almost unanimous response to the request.

The final blow to competition.—"Just as important as getting the crowd is the matter of taking care of it. We undertake to have our ushers ready when the crowd gets there. If we have advertised a welcome, we try to deliver the goods when called for. Goodnatured appeals to the regulars will in time develop in them the habit of speaking to the strangers and welcoming them. We try to avoid trusting to luck, however. Certain people are responsible for speaking to all strangers in certain sections of the church. This

organization is so well placed that every pew in the church is 'covered.' These same people quietly get the names of visitors.

"We are aiming at an organization which will get its own members, and thus build itself. We seek to get the unchurched into the church and then to identify them with its work, so that each in time will become an enthusiastic 'salesman.' Then can we say,

"'Like a mighty army
Moves the Church of God.' "3

THE CHALLENGE OF THE COMMUNITY

In every community certain local problems arise. These must be treated as opportunities to enlarge the contribution of religion. The church advertiser should study such matters as civic pride as well as the specific religious needs if he wishes his advertising to be most effective.

Civic pride.—Just how certain community antipathies may be overcome and civic pride awakened is told in the story of "How Advertising Built a Church," being the First Baptist Church of Oak Park, Illinois. Dr. C. D. Case, the pastor, says: "We made much of the civic challenge. Our lot is the best location for a public building in town. One of the village papers had some time before declared in an editorial that a grave responsibility rested upon the people of the First Baptist Church because they were to build, on what was perhaps the most conspicuous lot in the town, a building which would form a background for our civic center, around which were grouped monumental buildings.

³ The Rev. Roy L. Smith.

"We told the people in our advertising that they would not be ashamed of our contribution to the town. We did not say so, but we hoped the citizens of the town would respond to our suggestion through civic pride and help us. They did not, but we had spurred on our own people to greater achievements by such advertising. They did not propose to put up a building which would belittle the town and the church to which they belonged.

"Then we went back into the history of the church and made public a fateful hour when, two years before, the people of the church sacredly committed themselves to a larger policy, and on the basis of splendid comprehensive plans for expansion, called the new pastor to the pulpit. It was a courageous thing to do, this revelation of the solemn vows to the whole community. But it worked. 'The world knows our pledge,' the people said. 'We must make good—we will not fail.' We bound the past and present together. We did not forget the advertising value in the story of the fifteen men who half a century before met in a sitting room to establish the church.'' ⁴

Special religious needs.—And from a consideration of social standards, of civic pride, advertising designed to appeal to the community must show that the church is prepared to meet and does meet the religious needs of that particular community. A city church with a city program; an industrial church with a program that adjusts to the working program of its people; a college church which makes much of its college folks and discharges its full obligation; a down-town church which has its noon-day meetings, its get-together meeting for strangers; a rural church which assumes its rightful

The Rev. Carl D. Case.

place of community leadership—this is what our advertising must show our wares to be.

The church advertising its program.—A striking illustration of the value of setting before the community the entire program of the church is seen in one aspect of the publicity carried on by the Olivet Baptist Church, of Chicago. The present membership of this church is 8,743.

In an attractive eight-page booklet the following information is set forth:

This Church Has
1. No. of Departments and Auxiliaries
Nursery. (b) It brings old and decrepit members to the Church worship. (c) It gives recreation rides to needy convalescent members and others.
7. A Day Nursery. 8. A Free Kindergarten. 9. A Free Labor Bureau. 10. A Helpful Social Service Force. 11. An Experienced Charity Committee. 12. A Brotherhood and Sisterhood.
(a) It dispenses annually for the relief of its own members more than
 13. A Boys' Industrial Organization. 14. A Girls' Industrial Organization. 15. A Mothers' Community Meeting. 16. A Children's Church. 17. Enrolled in its Sunday School 3,100 18. Five Regular Choirs.

19. Two Sunrise Prayer Meetings every Sunday at				
6:30 A. M. 20. Organized the First Community Flat Owning				
Association known among Colored People. 21. From 3 to 5 Preaching Services every Sunday, 11:00 A. M.				
(a) We worship in two (2) large church houses, Twenty-seventh and Dearborn Streets and Thirty-first Street and South Park Avenue, and great crowds are turned away at II A. M. every Lord's Day for the want of more room.				
22. Two Pieces of Property at 3144-46 Vernon Avenue Costing\$8	,250			
(a) This Property is the Home of our Day Nursery.(b) And the Proposed Home for Working Girls.				
23. A Cooperating and Advisory Board Made up of Leading Persons of White and Colored Races.				
24. A Daily Vacation Bible School enrolled	316			
25. The Generous Support of The American Baptist				
Home Mission Society, The Women's American Baptist Home Mission Society, The				
State and City Baptist (white).				
26. The Approval of the Chicago Day Nursery				
Association. 27. Publishes Weekly a Paper to Promote Its Work.				
The second of the second secon				
Some of Its 1919 Achievements				
1. Its Church Home was the Headquarters of 71				
meetings of The Chicago Peace and Protective Association, an organization, which, more				
than all others, helped to check the Chicago				
race riots and gave substantial relief to needy and worthy riot victims.				
2. No. of Needy Persons Aided by the Church	440			
3. No. of Needy Persons aided by the giving of				
information through our Information Bureau 4. No. of Legal and Personal Contests Adjusted.	265 38			
5. No. of Persons securing Positions through our	30			
Free Labor Bureau	268			

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6. No. of Community Meetings held:
(a) For Mothers 56 (b) For Women 16 (c) For Fathers 12 (d) For Men 8
(e) For Children102(f) General Meetings42(g) General Health Meetings12(h) Meetings on How to Get and Hold Positions100
7. No. of Community "Sings" given
9 No. of Other Properties purchased by the Church and others being influenced by the Church
10. Total Cost of said Property
12. No. of Visits made by Workers to Sick and Needy
14. DISBURSEMENTS:
(a) To General Expenses and Special Contributions \$37,114.87 (b) Improvements, Furniture, Loans, etc
15. No. of Additions to the Church:
(a) By Baptism
16. No. of Ministers Aided in Securing their Education
17. No. of Ministers Supporting in Africa R. M. Sissusa, M. D., and wife, Grand Basso (these have three children).
18. No. of Trips Made by Auto Bus
(a) Children
20. Money Spent for Operating Expenses of Bus. \$1,150 21. Total Received from Parties Enjoying Bus Privileges \$216

WHAT WE NEED

1. A competent man to direct our boys, and his salary provided for.

2. Some more aid in maintaining our FREE Kinder-

garten and free Day Nursery.

3. Enough money to equip our Working Girls' Home and employ a competent directress.

4. A visiting nurse with expenses guaranteed.

5. One man and one woman Social Worker for work in large factories and industries.

6. A Specially prepared woman to help develop the

girls and young women of the church.

7. Seventy thousand dollars to pay for the church property purchased by the church in order that it might successfully operate its various enterprises. Many of our most loyal members have come to Chicago recently and sorely need the influence and ministrations of our church, while they themselves can contribute but little toward its maintenance. The larger number of the members are contributing to the full limit of their ability, but they need and deserve sympathy, cooperation, and financial aid.

8. An auditorium with a seating capacity of six thousand to accommodate the eager, surging, needy crowds, who wait each Sunday to be built up by the ministry, activities, and worship of the church. Hundreds every Sunday leave dejected and discouraged, because of the

press of the crowds and lack of room.

9. Friends to visit, observe, and get acquainted with us and our work. "Good understanding giveth favor." A "problem" is a thing to be done which is not done because of a lack of understanding. With better interracial knowledge and more courage, race relations would be better.

Note:—For further information write Pastor L. K. Williams, 3142 South Park Avenue, Chicago, Illinois.

Bayside, New York, is a town which has an uncertain population. To meet the peculiar problem of a constant incoming of strangers, one church devised a

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little folder, on the outside of which was a good photographic print of the church, and this greeting printed in two colors:

"To the Residents of Bayside—and in particular to those who have just come to make this town their home."

The text of the folder as printed on the two inside pages was as follows:

All churches of Bayside will give you a cordial welcome. There are four churches here—

ALL SAINTS EPISCOPAL

Montauk Avenue and 2nd Street, Rev. C. A. Brown, Rector

BAYSIDE METHODIST

Palace Boulevard and West Street, Rev. P. E. Shoemaker, Pastor

Church of the Sacred Heart

Roman Catholic

Warburton Avenue and 4th Street, Rev. W. J. Dunne, Rector

BAYSIDE LUTHERAN MISSION

Park Avenue and 2nd Street

To one of these you should owe your allegiance and give your moral and financial support. Select the one that your early training or that your later choice or membership dictates—but—go to one of them regularly for its good and for your own.

If you are an Episcopalian, by all means let us see you at All Saints. If you have not worshiped at the Episcopal Church before but it is now your choice, a welcome awaits you.

All seats are free. Sunday services are as follows: Holy Communion 8 o'clock, A.M. Morning Prayer and Sermon 11 o'clock. Evening Prayer 4:30 o'clock.

Sunday School at 9:45 o'clock each Sunday morning. Bring the children. We have a large and ably conducted school which your little ones will enjoy.

If you desire more information, a note addressed to the rector will bring immediate reply by mail or in person.

We hope you will go to church—to some church—to All Saints if you so prefer.

> REV. CHARLES A. BROWN Rector

WARDENS

Elmer G. Story

William H. Johns

VESTRY

Chas. L. Willard Archibald Nesbett Thomas Rumney Robert B Everett, Clerk

William Teller R. I. Whitesell A. M. McKnight

A community survey.—If a religious survey.of your community has been made by one of the church boards, get it and study it to discover just how your advertising can be made most effective. Of what use is a survey unless it is followed by a program? Be sure that the survey is constantly reliable by being kept up to date. If one hasn't been made, write your general board for proper blanks, and then join hands with the other religious forces in your community to put it on and determine just what is needed in your community to make it a part of the kingdom of God.

This detail work may remove some of the glamour which apparently characterizes certain conceptions of advertising. The halo may disappear when it is found that advertising is not a substitute for, but a creator of work. There is no substitute for service. Church advertising seeks primarily to extend good works, and if in doing that it brings to a church a more complete revelation of its obligation in a community, the results will take care of the halo.



VIII

THE SEASONAL APPROACH

A LOCAL PROGRAM

The calendar of a frontier church Local conditions control

THE ECCLESIASTICAL YEAR

The yearly cycle Cultivating religious associations

CURRENTS OF COMMUNITY INTEREST

Using Thrift Week Religious values



VIII

THE SEASONAL APPROACH

The commercial advertiser says, "Advertise Baby Goods in Baby Week." That admonition has immense significance for the church advertiser, for certainly in no field of endeavor is there more value to be realized from planning the advertising with a view to capturing the currents of community interest than in the field of church advertising. Much of the average community's life is irrevocably linked with the high points in the church calendar, and if the church is occupying its true place, there will be no event in the community's life with which it is not actively and dominantly associated.

A LOCAL PROGRAM

Something has already been said regarding the church's program as subject-matter for its advertising It was assumed that every church would have a definite and carefully considered goal to be achieved in a definite period of time. But the facts are, of course, that many churches proceed in a haphazard way, neither ready to take advantage of opportunities that may arise nor striving to create favorable situations. Opportunism is better than indifference, yet when it is possible to have a schedule of work, and then to work that the church may deliver per schedule, no church advertiser should be content with less. As with all schedules, even those of a railroad, specials may be run in and time tables altered for sufficient reason, but with a schedule there is a prospect of arriving. Far too many churches fail to arrive simply because they have no destination.

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The calendar of a frontier church.—The following calendar suggests the seasonal approach with a local adaptation as worked out by the First Methodist Church, of White River, South Dakota, a frontier town twenty-eight miles from a railroad, that wasn't even recorded in the census of 1915:

PROGRAM FOR 1920

SUNDAY SCHOOL

Jan. 11, Sun. Graduation Day.

Feb. 15, Sun. Child Labor Day.

Ingathering—Enlisting Campaign.

Mar. 14, Sun. Get Ready Day.

Mar. 21, Sun. Every-Member-Present Day.

Mar. 28, Sun. Every-Member-Bring-One Day.

Apr. 4, Sun. Easter Service.

Jun. 6, Sun. Children's Day.

Sep. 17, Fri. Sunday School Social.

Sep. 26, Sun. Rally Day.

Nov. 7, Sun. Temperance Day.

Dec. 19, Sun. Christmas Cantata.

Dec. 26, Sun. Christmas Program.

Dec. 27, Mon. Annual Meeting.

LADIES' AID SOCIETY

Feb. 14, Sat. Valentine Social.

Apr. 3, Sat. Easter Bazaar.

Aug. Frontier Days.

Nov. 2, Tues. Election Dinner.

Dec. 18, Sat. Christmas Bazaar.

EPWORTH LEAGUE

Jan. 29, Thu. Rainbow Supper.

Feb. 19, Thu. Contest Social.

Mar. 18, Thu. St. Patrick's Social,

Apr. 1, Thu. Fete de Feux.

Apr. 18, Sun. Morning Watch Services.

May 20, Thu. Banquet.

Jun. 24, Thu. Rural Social.

Jul. 4, Sun. Patriotic Program.

Jul. 22, Thu.

Aug. 19, Thu.

Sep. 5, Sun. Win-My-Chum Week

Sep. 12, Sun. Rally Day.

Sep. 30, Thu. Beef Steak Roast.

Oct. 28, Thu. Hallowe'en Social.

Nov. 25, Thu. Thanksgiving Social.

Dec. 27, Mon. Home Coming Rally.

Dec. 31, Fri. Watch Night Service.

CHURCH

Jan. 1, Thu. New Year's Calls.

Jan. 15, Thu. Social for Married Folks.

Feb. 12, Thu. Evangelist Day for Church.

Feb. 26, Thu. Father-Son-Big-Brother Banquet.

Mar. 3 to 14, Evangelism Campaign.

Mar. 18, Thu. St. Patrick's Social.

Mar. 28, Sun. Palm Sunday.

Apr. 4, Sun. Easter Sunday.

May 9, Sun. Mother's Day.

Jun. 6, Sun. Second Anniversary.

Jun. 13, Sun. New Comers Day.

Jul. 4, Sun. Patriotic Day.

Jul. 18, Sun. Automobile Day.

Aug. 8, Sun. Methodist Jubilee Day.

Sep. 5, Sun. Labor Day.

Sep. 19, Sun. Annual Church Rally Day.

Sep. 21, Tue. Every-Member-Friend Canvass.

Oct. 3, Sun. Harvest Home Service.

Nov. 25, Thu. Popular Thanksgiving Entertainment.

Dec. 9, Thu. Annual Church Social and Business Meeting.

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This calendar, with other appropriate information concerning the work of the church, was printed on a folder and mailed to every legitimate prospect in the church's territory. Under the direction of the pastor. the Rev. Fred Richards, a publicity committee conducts a planned advertising campaign to correspond with the church's activities. A weekly news Bulletin, entered as second-class mail matter, is sent to the complete mailing list, which includes people in the country for eighty miles away. A first-class moving picture machine is used in the church, and recently advertising was used to invite subscriptions for financing "the building of a fence and to equip the vacant lot west of the Methodist Church with swings, slides, sand pile, basket ball court, and other equipment suitable for a public playground; also free educational motion pictures for the general public."

Local conditions control.—Obviously a local program must be planned by the ones who are to use it if advantage is to be taken of local needs and local interests. The program of White River would not fit a city church without some modifications, but the idea of a timely, community policy is clearly evident. An aggressive, militant church will have an aggressive and progressive plan of campaign. The circle of warming up and cooling off inversely with the seasons, a revival in winter and a vacation in summer, is routine spelled rut-ine. It is the high privilege of the church advertiser to insist that there be a planned program for local achievement by which he can direct his efforts. Not only is this necessary if he is to keep within his budget of expenses, but it is necessary for the effectiveness of the advertising itself.

THE ECCLESIASTICAL YEAR

The church, as one of the oldest institutions of society, has an immeasurably rich background of holidays and holy days. Just how greatly the eradication of all religious sentiment from Christmas, Easter, New Year's, Thanksgiving, and even Memorial Day, would weaken the meaning of those days we cannot calculate. Most of them would lose much of their significance and some of them would be utterly destroyed. It is, therefore, to the interest of Christianity that we conserve and take advantage of the fine religious values so naturally associated with them.

The yearly cycle.—The religious life of the majority of people is lived in a yearly cycle. There are high points of interest that occur annually. Just as the physical body adjusts itself to the conditions of spring, summer, fall, and winter, so the spirit of man passes rhythmically from one religious emphasis to another. The Easter message of immortality wakens a popular response. There is a distinct Easter atmosphere, and all the people within and without the church are aware of it. Then with the coming of the harvest festival, or of Christmas, new thoughts are widely current. There are forty days, in every year, when the spirit of Lent permeates the religious life of multitudes who are not nominally Christians.

To ignore this fact is to disregard one of the most important and fundamental principles of advertising. Interests already awakened should be capitalized. This is particularly true if the popular mind, for the time, is concerned with spiritual things. There are tides in religious thoughts of men which, taken at the flood, lead on to further interest and higher regard.

Christmas advertising differs from the method of publicity most suited to Thanksgiving or Easter. The wide-awake advertiser is quick to catch folks in their best mood, and to catch them appropriately.

This calls for planned advertising to relate these events in an even greater degree to the church, and especially to do this in the minds of those who have no other connection with the church. Demonstration by advertising that the church is responsible for the values attached to these days is an unparalleled avenue of approach to the unchurched masses.

Cultivating religious associations.—In the planned program for the community the church, of course, will take into account all those events which have religious significance. Even though the church should not have special services on New Year's Day or similar days of lesser ecclesiastical significance, it is always possible for the church's advertising to show how religion conserves the best associations and impulses of such occasions.

The church advertiser, in outlining his special program, is not confined to the definite program of the church's activities. It is his duty and privilege to seek constantly the religious interpretation of life. This does not mean advertising piety, nor the church itself, necessarily, but it means emphasizing those values which aid in the building of the world order for which Christ yearns. If a bank or a clothing store considers it worth while to devote some of its advertising to the Christmas and New Year's message, is it not equally so for the church? If a jewelry store finds it of value to donate advertising space to the Boy Scouts or the Red Cross, should a church do less?

And when we come to those days which are pe-

culiarly religious in their associations, the church advertiser has a position of untold opportunity. He will seek to get other advertisers to carry into their copy the spirit of the occasion, while in his own material he will seek to crystallize the sentiments and impulses thus aroused and to give them a chance for definite religious expression.

CURRENTS OF COMMUNITY INTEREST

In his ministry, Christ continually sought to capitalize the currents of interest in those about him. To the fishermen brothers, Simon Peter and Andrew, whom he saw casting their nets, Christ said, "Follow me, and I will make you fishers of men." To the vinedressers he compared himself to the vine and them to the branches; to the woman at the well he told of the water of life of which one would drink and thirst not; to the shepherds he spoke of the Good Shepherd; to the weary, worn peasants he said, "My yoke is easy and my burden is light"; to the multitude who followed him after the miraculous feeding of the five thousand, instead of saying "I am the Messiah," he turned and said, "Ye seek me, not because ye saw the miracles, but because ye did eat of the loaves, and were filled I am the bread of life: he that cometh to me shall never hunger."

In its advertising, the church can well afford to follow the Master's example. It must seek to capitalize the currents of community interest. It is a question of playing the game with all the socially constructive forces of the community. If the public attention is focused upon an important baseball series, why should not the question of a wholesome and comprehensive recreational program for the entire community be considered? A church founded upon the life of one who devoted so much attention to the healing of the sick should have a direct message *whenever* the social consciousness is aroused on such questions as civic sanitation, motherhood, a pure water supply, good government, a national anti-tuberculosis campaign, the week of prayer for the colleges, or the blessings of political liberty and religious freedom.

Using Thrift Week.—Previous to its reorganization the Interchurch World Movement had prepared a plan for an educational program in stewardship in 1921, which, in a most natural way, was to cooperate with the agencies which promote National Thrift Week.

"The outline of the program for this period is as follows:

January 17-23: Cooperation in the observance of National Thrift Week with special interest in 'Share in Others' Day.'

January 24–February 20: Intensive educational period in Stewardship.

February 20: Beginning of enrollment period of Christian Stewards.

"National Thrift Week is based on the following ten-point financial creed:

Work and Earn

Make a Budget

Record Expenditures

Have a Bank Account

Carry Life Insurance

Own Your Own Home

Make a Will

Invest in Reliable Securities

Pay as You Go

Share with Others

Religious values.—"Different days were designated for emphasizing these several points. The purpose of the week is to help the individual to fit his income and abilities into the purposes of a well-rounded Christian life. Every one of the ten points in the Financial Creed had character-building value, and therefore should be of interest to religious leaders. It is impossible for any person interested in the church and other worthy causes to express his stewardship by the giving of money except as he has been able to live within his income sufficiently to have accumulated the money to give.

"Budget Day is one in which the church should be especially interested since the individual who keeps a budget and records expenditures is very much more apt to know what proportion he is giving to religious purposes. Ministers have also found that failure to keep family finances by the family budget plan has been the cause of much unhappiness in home life and has brought many financial worries, which make it impossible to enjoy a full Christian experience.

"National Thrift Week is usually observed in a local community under the auspices of a local Thrift Week Committee, which is organized under the leadership of the Y. M. C. A. in cooperation with the Chamber of Commerce, Clearing House, Real Estate Board, Life Underwriters' Association, Credit Men's Association, Rotary Club, Women's Clubs, and other organizations interested in the general welfare of the community. It is not a campaign to promote the sale of life insurance, real estate, or anything else; it is purely an idea campaign to encourage the individual to put himself on a character-building money basis."

Some wares have a limited selling season. Umbrellas are sold especially in rainy weather; artificial stimulation must be relied upon to sell summer furs; but there should be no such necessity for the church

¹ Mr. E. A. Hungerford, of the Interchurch World Movement.

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which relates its program to the dominant needs of society. It is the duty of the church advertiser thus to identify the church with every legitimate interest of society in the minds of all people. It is his opportunity to do so by planning the advertising program to coincide with and capitalize the currents of social interest.

IX

NATIONAL ADVERTISING AND THE CHURCH

THE FUNCTION OF NATIONAL ADVERTISING
Its limitations
Its possibilities

Adaptability to the Wares of the Church The universal market Local representatives, non-competing

AID TO THE LOCAL PROBLEM
Direction
Counsel
Cooperation



IX

NATIONAL ADVERTISING AND THE CHURCH

THE creation of the national magazine, the invention and improvement of automatic addressing machines and letter writers, the development of circular printing and outdoor posters have produced what is known as national advertising—a distinct addition to the everwidening group of economies made possible by largescale production. A century ago Ivory Soap as we know it, in Maine, in Florida, in Ohio, would have been impossible. But to-day if a manufacturer has a product which is needed equally in Maine and in California, there is no reason why he should limit its sale to the place of its origin. He arranges for agents in all communities where the product can be sold, and then announces a national selling campaign, the most important part of which is a nation-wide plan of advertising.

The Christian Church has set itself to a program, the accomplishment of which means nothing less than a world brought under the sway of the Son of God. This universal task has been apportioned to the various local churches with a more or less exact statement of what each is expected to do. But the responsibility of the church as a whole does not end when it has defined its aim and has distributed the work to the local organizations. It is only fair to demand that the ecclesiastical body which formulates a policy or sets a goal should include in its program a corresponding

and adequate plan of advertising. The fixing of the goal makes the adoption of the most effective methods of attaining it an inescapable obligation. The church at large should do for its local representatives no less than the manufacturer of shaving soap does for his local salesman or retailer.

If patent-process breakfast cereals made in Battle Creek, Michigan, find their way to the desert sands of Africa because advertising has told of their value. surely the soul-satisfying values of the Christian life can be carried to the uttermost parts of the earth by the same medium. There is immense significance in the statement of Mr. Charles F. Higham, European vice-president of the Associated Advertising Clubs of the World, and one who has studied advertising on both sides of the Atlantic: "I mean exactly what I said when I told the members of the Advertising Club in New York that I believe the time is coming when you men are going to sell ideas, morality, and health to the world."2

"The average man's feeling toward the church is a good deal like his feeling about the express company. He does not see the vast, efficient organization which handles express so rapidly and at such a comparatively small cost. He knows nothing of the part that the express companies have played in the development of the country's economic life. All he sees is one local expressman, whom he does not like very much, and who, perhaps, once smashed his trunk. In the same way the average man sees only one little church which may be unpainted and filled with people whom he does not particularly like, and ministered to by a rather mediocre pastor. On this basis he judges the whole

² Advertising and Selling, June 5, 1920.

church and condemns it, seeing nothing of what lies behind."

The local church organization, so conscious of its embarrassments and limitations, needs the moral support, the heartening assurance that comes from the knowledge of its being an integral part of a powerful, national institution.

THE FUNCTION OF NATIONAL ADVERTISING

The nature of national advertising already has been suggested. In order to understand this function, an exact determination of its limitations and its possibilities is necessary.

Its limitations.—The general church organizations can do the national advertising, but "unless the local churches will do local advertising, a big, broad campaign will be a good deal like that of a manufacturer who undertakes to advertise his goods nationally, but no one knows where to go locally to get the goods."

The immediate community interest must be supplied by the local institution. Community adaptations of the general message must be made by the community representative, the local church.

In a very true sense national advertising is educational in nature. As the director of publicity for the Interchurch Movement said: "All this copy is entirely educational and makes no direct appeal for funds. The actual funds that are to be raised must be raised through church and community committees organized very much along the lines followed in the Liberty Loan and Red Cross campaigns."

Its possibilities.—"In union there is strength" is an axiom which indicates the power of a nation-wide

³ Mr. C. S. Clark. ⁴ Merle Sidener, Indianapolis. ⁵ Mr. C. S. Clark.

advertising campaign. The compelling power of a mass movement is brought into play. Expensive overlapping within the same denomination is eliminated. The general church, because it reduces overhead expense, can command the very best talent for drawings, display, selection, and preparation of material. With its representation in practically every community it stands in a way to reap the greatest possible results of its advertising. The national advertiser who has no local representative where his advertising goes, must consider that he is not harvesting the crop he has sown. And, finally, in the conception of the great universal message of the church on which all denominations agree, the Kingdom at large will profit by all advertising done relating to religion, and the charges of certain critics that churches are selfish, seeking their own institutional advancement, will be effectively refuted.

The advantages of working toward one goal are so obvious that it hardly seems necessary to dwell upon them. *Team-work*, *cooperation*, *harmony* are inherent parts of the church's message. National advertising focuses the activities of the local units upon some common objective. If unity of command was necessary to achieve victory for the Allies on the battlefield, does it not have value for the forces of Jesus Christ? The liquor traffic was abolished because attack upon it was centered, consistent, not spasmodic.

"National advertising sets a standard. It can command copy that is dignified, frankly spiritual, and strong in its appeal. Artists like C. B. Falls, H. Fuhr, Denman Fink, Jessie Wilcox Smith, and Leon M. Bracker, who were enlisted to paint subjects suitable for poster production in the Interchurch campaign, can

be employed for subjects which will have the wide use that national advertising makes possible."⁶

A local church whose advertising would be produced but once does not have the resources to get the very best illustrative work, or the best preparation of copy. So much of the message of the church is as applicable in Oregon as it is in Texas that the motive of economy is a great reason for national advertising. There is no waste in religious advertising due to a lack of local representation. Few denominations are so limited in their extent that they will not reap directly the results of national advertising. But in the truest sense of the term, no national advertising of Christianity can be considered lost to the Kingdom. When we put Him above man-made institutions, the illimitable results become apparent.

ADAPTABILITY TO THE WARES OF THE CHURCH

The fundamental requisite for a product to be adaptable to national advertising is that there shall exist a wide territory in which a demand for it exists or in which such a demand may be created. From the standpoint of efficiency in advertising it is desirable that the product be one which can be obtained at all local dispensaries. On both of these points the gospel is far and away more universal and adaptable to local needs than any other commodity that exists or that can be imagined.

The universal market.—Advertising the message of the church is like advertising a general commodity such as bread. Everyone needs it. It is "the bread of life." In the commercial field the advertiser of Panama hats recognizes that he has little business in

⁶ Mr. C. S. Clark.

Alaska. The maker of fur coats does not advertise his wares in the tropics. But the Church of Christ can send its message to all lands. Indeed, the essence of its commission is that it shall penetrate all regions. Where the need of the Christian religion is not recognized there it is to be awakened. Where it exists, it is to be satisfied. Ours is a universal, a world-wide market.

"One of the greatest opportunities for church advertising to-day is the tremendous movement for waking people up to the church, the Go-to-Church movement that is being prosecuted regardless of denomination. This is being promoted on a national scale, and the local church that does not take advantage of this by a parallel campaign in its community is overlooking an opportunity that may not come again for years."

Local representatives, noncompeting.—When a manufacturer of soap wishes to sell his product, he cannot advertise merely soap. He must advertise it from a partisan point of view. He must specify the particular brand of soap in his advertising, either directly or by suggestion. Fundamentally, national advertising for the church means advertising Christianity, and not Presbyterianism, Methodism, Congregationalism, Unitarianism, or any other ism. Church advertising does not carry such cautions as "Look for the little red label," or "Insist on ———," or "None genuine without signature of ———." or "Refuse all substitutes."

When the druggists began to apply the lessons of national advertising and large-scale production with lessening of overhead expense, there grew up several

⁷ Mr. Homer J. Buckley.

syndicates, so that the several drug stores in a community might each have a nationally advertised product. "Rexall" stands for one brand. "A. D. S." calls for similar goods in another store. "Nyal" is another store name. True, a community offers different churches. but the function of each is not to tear down another. It is to defeat the forces of iniquity. It is not necessary to the progress of our cause to advertise denominational differences on a national scale. Herein lies a suggestion for the churches of a community. "Much might be gained by the forming of one committee composed of members representing all denominations in the community which should have charge of all publicity or advertising. A regular office force could be maintained and the entire work carried on in a businesslike manner with very little additional cost to the individual churches. The added costs would be easily covered in the added results obtained."8

A step in the right direction has been taken by the denominational colleges in many States. Recognizing the inherent unity of their appeal, and the non-competitive character of their work, in several States they now regularly do their advertising together, even to the printing of the several college calendars side by side in the columns of the daily press. A larger, more attractive space can be had at less cost. The spirit of good will thus manifested reacts favorably upon both the colleges and their prospects.

The day of recognized national advertising for the church does not spell the end of denominations, but it does promise an end to the accusation of selfishness, the charge that one church thrives upon the defeats of another.

⁸ Mr. Herman A. Groth.

AID TO THE LOCAL PROBLEM

There are two sides to this question. One is the responsibility of the local church to take advantage of the demand created by national advertising; the other is the responsibility of the general church to give the local church directly the benefit of its larger organization. This it can do by acting as a clearing house to coordinate and give direction to local advertising campaigns, by furnishing counsel when a local church has some problem to be solved by advertising, and by supplying high-grade material for copy, properly prepared or arranged.

Direction.—An example of how the general publicity department of a church may unify and direct local efforts was that afforded in the Methodist Centenary Campaign by the "publication of a Bulletin for the Four-Minute Men under the name of 'Missiles.' This was issued every other week, size 8 by 11, containing from 16 to 20 pages. As a 'house organ' it would rank among the best in the country."

In the chapter on "The Seasonal Approach" mention was made of the fine opportunity which National Thrift Week gives for the presentation of stewardship. The detailed directive plan of the Interchurch World Movement for the observance of this period in 1921 might well serve as an example of how national advertising can help the local church advertiser.

"On 'Share With Others Day,' January 23, and on the day previous, Saturday, January 22, the newspapers should be dominated with the 'Share-With-Others' idea. The local ministerial association might invite representatives of the local press, both of the

⁹ J. T. B. Smith.

editorial and advertising departments, to attend one of its meetings to discuss the possible ways of cooperating in regard to publicity.

"Newspaper advertisements may be secured in several different ways:

"I. It may be possible to get the local Thrift Committee to buy liberal space out of their Thrift Week budget. This was done in 1920 in such cities as Cincinnati, Sacramento, Topeka, and Saint Paul. As an illustration of the copy used, the following was taken from the Topeka Daily State Journal:

Share With Others Day

"And let us not be weary in well doing, for in due season we shall reap if we faint not."

Thrift for the sake of money alone is a cold thing, but Thrift for the enlargement of life is a very human thing.

Go to Church Sunday

And hear your minister connect Thrift with Religion.

"2. It may be possible to get local business men who are members of the church or congregation and who contract regularly for advertising space to adapt their copy on the dates desired for 'Share-With-Others' idea. This can be done by simply running at the top or bottom of the copy 'This is Share With Others Day,' or by changing the copy itself. For instance, a bank in Joplin, Missouri, put the following in its regular space:

Share With Others Day

No man can live all to himself. Cooperation is the watchword of success in every relation of human life. To succeed, you must share with others.

It is, therefore, both a duty and a privilege for you to cooperate with others in making National Thrift Week an overwhelming success in Joplin.

Your savings account started any day during National Thrift Week at the Conqueror Trust Company will receive interest at 31/2 per cent from January 1, 1020.

"Local department stores in most instances will run at least a box in their advertisement with the words, 'This is Share With Others Day of National Thrift Week.

"It may be possible on this occasion to get all the churches to unite in advertising, enlarging their space and devoting the copy to the 'Share-With-Others' idea. In all of these advertisements, however, and in all of the meetings advertised, there should be no special collections nor solicitation of funds.

"It would be very appropriate if the local Ministerial Association could appropriate funds from its treasury or from a specially raised budget to take a full-page display advertisement in all of the Saturday newspapers of January 22. While the principal copy would be devoted to the 'Share-With-Others' idea, it would also be possible to list the various churches, especially those where 'Share-With-Others' sermons would be given.

"One of the most effective and least expensive means

of advertising National Thrift Week is the window display. It will be an easy matter to secure permission from local business men interested in the church to place 'Share-With-Others' posters in their windows and to allow the placing of original displays which can be worked into a window exhibit using the poster as a central object. It also will be possible to get some of the banks to use both the poster and the 'Budget-Day' poster and to offer a budget book to anyone who will enter the bank to ask for it.

"It is desirable, through newspaper articles and the use of paid space, to advertise the special Stewardship Study Courses which will be conducted during the period from January 24 to February 20. It is even more important that such newspaper publicity be used in advertising the enrollment period, which begins Sunday, February 20, in which it is hoped that every Christian in the community will be systematically offered the opportunity of acknowledging his stewardship by signing a statement agreeing to give a definite proportion of his income to the Lord's work."

Counsel.—This is a feature of national publicity bureaus which has not developed greatly as yet. But as the possibilities of church advertising are more completely developed it will be possible for a local church facing an important building campaign, or an evangelistic campaign, or a community building campaign, or any other special or protracted endeavor, to write its general board and ask for expert assistance. Plans will be standardized to cover the majority of conditions, and the local church will no longer be dependent upon the immediate local talent. The execution, of course, will rest with the local committee, but

¹⁰ Mr. E. A. Hungerford.

they will have something to guide their efforts. The Epistles of Paul are an historic example of how the solution of local problems may be aided by expert advice.

The Presbyterian Department of Publicity, with offices at Chicago, is one of the pioneers in this field and has a program of cooperation with the local church which extends from pamphlets suggesting copy for "Bulletin Board Sermonettes" to expert advice for any phase or problem of local church advertising.

Something of this nature is now being done in some fields of church activity, and as soon as advertising becomes a more commonly used agency a similar development is inevitable.

Cooperation.—The whole proposition of national advertising rests upon the fact that there are common interests. The entire project is one of cooperation, but here is meant particularly cooperation in the way of furnishing cuts, copy, and statistics for local advertising purposes which could not be obtained by local effort alone.

"One of the most effective of the many means of publicity in the Methodist Centenary campaign was a series of twenty posters in from two to eight colors that were displayed in bulletin boards in front of churches. These posters were prepared by eminent artists. The series ran twenty weeks.

"A series of 'Graphics' was prepared to present effectively the story of the sixteen great divisions which constitute the work in the home and foreign fields. These 'Graphics' were 9 by 12 inches in size. They contained sixteen pages, were printed on heavy cameo paper, the cover of the same stock as the inside but of heavier weight, with from three to four colors on the

cover and either one or two on the inside pages. They covered such subjects as Africa, China, India, European Reconstruction, the Frontier and City Mission. They were sold at cost sufficient to cover manufacture and made possible to the smallest church a grade of advertising otherwise absolutely impossible."¹¹

There will be some who will ask: "Does not a thorough plan of national advertising mean an increase in the bureaucracy of the church? Will it not become top-heavy?" The answer must frankly be given that it will unless the church hold itself rigidly to the great task before it. If the institution becomes self-conscious. or if it becomes the end rather than the means, then there is a real danger to the Kingdom. But this question appears in all lines of effort. It is an unsolved problem in the State. It is a recognized condition in capitalistic industry. There is no dogmatic answer. The only guarantee that the machine will not become greater than the message is the character of the men who compose it. And that will be true for every kind of an organization. We surely can hope that men engaged in the work of spreading the gospel of service will be true servants of the cause rather than masters of a machine.

¹¹ John T. Brabner Smith.



THE BUDGET: HOW TO OBTAIN FUNDS

THE COST OF ADVERTISING

The cost of advertising in sixty churches The mounting cost of advertising

Why Spend Money for Advertising?

Is the money thus spent justifiable?

Reasons for church advertising

PLANS FOR A BUDGET

An interchurch budget If not in the general church budget Advertising properly included in the church budget



THE BUDGET: HOW TO OBTAIN FUNDS

"It was not many years ago that worthy church members would have been greatly shocked at the mere thought of applying business methods of getting business to the church organization as a means of increasing attendance, collections, and gifts. But that antagonistic attitude has to a very great extent disappeared," and "now cost is usually the first objection advanced at the suggestion of church advertising. The high cost of living,' the minister says, 'will not enable me to spend a penny that isn't absolutely necessary.' Against such an argument, as in the development of commercial advertising, the solicitor is simply up against the necessity of proving that it is not a dead expense but a productive investment."

THE COST OF ADVERTISING

In planning a program of church advertising the question "What will it cost?" is raised immediately. Granted that it is not a luxury but a necessity, there remains the problem of actually approving it as an item in the general budget.

The cost of advertising in sixty churches.—
"A questionnaire on this subject, sent to some two hundred ministers of churches of varying denominations, brought sixty most interesting replies. For example, we learn that approximately \$210 is the average amount yearly spent for advertising. The

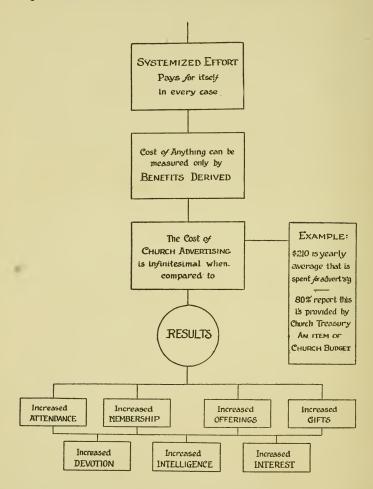
¹ Mr. Herman A. Groth.

² Mr. Frank D. Webb, the Baltimore News.

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amounts varied from \$5 spent by a church having three hundred members, to the sum of \$1,500 spent by a church having a membership of two thousand. Of those who spent money for this purpose 80 per cent reported that the money was provided by the church treasury, the amount being an item of the church budget. Ten per cent stated that the pastor personally financed all of the advertising. Another 5 per cent explained that the fund was raised by personal subscriptions of a few members, while the remaining 5 per cent reported a specific subscription fund for this purpose alone.

EYERY CHURCH to become a more IMPORTANT FACTOR Life of the Community in which it is established must -ADVERTISE as a regular part of the church business. It must apply It must use methods of INTERESTING " PUBLIC BUSINESS PRINCIPLES. in its message DETAIL & MECHANICAL end of Advertising Not duty of Minister but delegated to SPECIAL COMMITTEE Special Minister Committee To Plan To Suggest To Execute To Approve Follow-up Printed Type of Newspaper Advertising Advertisement Work Matter Invitations Letters Bulletins. Cards To make Casual Visitors REGULAR Outdoor Signs Indoor Signs MEMBERS Window Cards



"The fact that 80 per cent of those replying tell us that the advertising appropriation is a regular item appearing in the general church budget is most significant. It emphasizes clearly that those who make up the personnel of the Finance Committee have recognized the importance of applying advertising principles to church business, and have further recognized that advertising is essential to 'Getting Business' for the church, if we may carry the metaphor a little further."³

The mounting cost of advertising.—In the day of mounting prices, printing and paper have not shown a tendency to lameness or halting step. The fact of the high cost of labor and materials may seem discouraging at first, but in the long run it will have some positively good results. It will tend to force the eradication of promiscuous and predatory advertising. Only those forms will survive, and only those types will be employed, that can demonstrate their ability to produce desirable results.

Time was when printing and stock were so cheap that there was less incentive to be discriminating or careful than at present. Furthermore, the science of advertising had not been developed, and patrons of the church's loosely conceived schemes of advertising had little critical judgment with regard to them. General information concerning the technique of advertising, however, has made it increasingly difficult for the church to get special contributions for this phase of its work. Henceforth, the advertising projects of the church must be sound business propositions.

The time has come when churches must face squarely the fact of the legitimate cost of advertising. Only in limited regions can the financial responsibility for it be shifted to blindly and ignorantly loyal patrons. It ought not to be done at all. To carry on a program of effective, dignified, systematic advertising involves the use of money. To provide the necessary means

³ Mr. Herman A. Groth.

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makes unavoidable a larger and larger outlay as the cost increases.

WHY SPEND MONEY FOR ADVERTISING?

No church budget was ever large enough to care for all the items suggested by the various officials. The Finance Committee struggles with problems of elimination as well as inclusions. Usually it is only the necessary features that are approved. The money that is spent for advertising cannot be spent for other things. Unless the reasons for including this item in the budget are clear and convincing, other items will crowd it aside.

Is the money thus spent justifiable?—The burden of paying the advertising bills rests ultimately upon the contributing members of the congregation. To make them all feel that these items are justifiable is an important matter.

"Why does the church approve the budget of the Finance Committee with its appropriation for advertising? Because the members have seen the results; because they know it pays. As one minister wrote us, 'Advertising has brought increased attendance, increased devotion, and increased intelligence.' Another writes, 'Advertising has meant to us more active members and an awakened church.'

"That it does pay, we have concrete evidence on every side wherever judicious advertising has been applied. Accordingly we should have little difficulty in obtaining necessary funds. We do not object to spending money when we obtain value received. But in order to get this full value for money spent in advertising, business methods must be applied." Just as

⁴ Mr. Herman A. Groth.

order is Heaven's first law, so discrimination is the first law of advertising.

"Generally, the advertising solicitor finds that the church which says it hasn't funds for advertising is letting a few dollars a week slip through its hands on small forms of advertising which are confined in their appeal and scarcely broad enough to build up the regular church attendance and particularly to draw the type of people who will increase the church's revenue. Then the church advertising solicitor proceeds to show the size of a News advertisement which could be bought for the same money." 5

Reasons for church advertising.—Some churches look upon advertising as a missionary effort and are not concerned with equivalent financial returns. its best use, all church advertising is missionary work, and its fruits are the fruits of the gospel message. Few churches ask that the sermon or the special music bring a dollars-and-cents return. These things may pay for themselves in cash, but primarily the church wants better lives and a better community. Statistics are not wanting to show that advertising may make the featuring of the Sunday evening service, for example, a profitable commercial venture, but in determining what forms of advertising are best suited to the special needs of a particular church those results should be considered which tell of increased effectiveness in the real work of the church.

"Not infrequently churches have tried advertising in a spasmodic manner without satisfactory results, and that will be offered as an argument against advertising. The solicitor immediately wants to know how the minister judges the lack of results, and will ask

⁵ Mr. Frank D. Webb.

if he has mingled with the dispersing congregation, shaking hands with the strangers, extending a cordial invitation for them to come again. Each stranger welcomed gives a better chance for 'repeat business,' and when the one, two, or several drawn each Sunday by advertising are added to the similar number drawn on preceding Sundays and are induced to come back by the magnetism and cordiality of the service, the results of the advertising will soon be apparent." Unless the church's program of publicity is an integral part of its general persistent policy and program, it cannot be expected to produce the largest returns.

"After all, the value of advertising can be measured only by the benefit derived therefrom. Money spent by a church for advertising is of very small moment when viewed from the point of increased attendance, interest, collections, and gifts. This is the answer to the question, 'How to secure funds for church advertising?' If the clear-thinking members will look ahead and see the possibilities of enlarging the scope of the church's influence in the community through advertising, and will finance an advertising program, no matter how small, the results will be such that the other doubting members will be convinced that business methods and advertising plans have succeeded and in the future the advertising appropriation will be assured.

"In financing any business proposition the business man tries every available means—he does his utmost. Why should he not make every effort to have the work of his church as successful? Why not let his church benefit from his experience in business? He has learned that advertising paid; he is spending thousands of dollars annually in advertising; should he not be willing

⁶ Mr. Frank D. Webb.

that a part of his contribution to his church be spent for advertising? Should he not urge that advertising be a regular part of the church business?"⁷

The reasons for advertising must be supplemented by reasons for the use of particular methods of advertising. There are channels of publicity that are particularly suited to the needs of distinct types of churches and communities. No doubt some money will have to be lost in experimenting. However, the question is not, Are there going to be losses? It is, rather, this: Are the losses profitable because they result in valuable discoveries?

PLANS FOR A BUDGET

No church can intelligently plan a budget for advertising unless it has a well-defined general program and policy. The program should first be determined upon, and then a suitable advertising campaign can be planned to back it up. Both should be clearly defined before either is carried out. Otherwise the advertising appropriation might be out of proportion in view of the needs of other essential features.

An interchurch budget.—In nearly every community the local churches have discovered common interests and needs. This is the day of interchurch cooperation. The pooling of advertising interests may take any one of a large number of forms. In one city the churches jointly purchase an entire page of the Saturday issue of the local paper. The Sunday services are all announced, the remaining space being devoted to the featuring of messages specially appropriate to the public in general.

Mr. Herman A. Groth, of the William H. Rankin

⁷ Mr. Herman A. Groth.

Company, Chicago, carries this idea still further. He believes that "in many communities much might be gained by forming one committee comprised of members representing all denominations, which should have charge of all publicity or advertising. A regular office force could be maintained and the entire work carried on in a businesslike manner with very little additional cost to the individual churches. The increased cost would be easily covered in the added results obtained."

If not in the general church budget.—The important thing is to get the advertising started. It may be that the only way to do this is for the pastor to pay for it himself. This should never be done except when it can be started in no other way. If done, it should be considered a temporary measure, and as soon as the results begin to show they should be pointed out to the church members who should then provide for further expenditure and reimburse the minister for what he has advanced.

Oftentimes there are in the congregation men who have learned the value of advertising in their business. Ask them if they would be content to see their business establishments doing less than capacity work when advertising could make them fully efficient. Then ask why advertising should not be employed to bring the church up to maximum production with the resultant economies of large scale production. "In some churches a group of members defray all advertising expenses, in which, as a general thing, they take considerable pride."8

There may be a young people's organization, an organized Sunday school class, a troop of Boy Scouts, or a similar group that desires to do something definite for the church. Here is something definite and tangible,

⁸ Mr. Frank D. Webb.

offering distinct incentives to consistent effort. The time has passed when to the individual desirous of doing some church work must be assigned the task of playing the piano for Sunday school, or if it is a man, that of ushering for the Sunday services. Many a mediocre usher might do valiant service as a member of a publicity committee; many a lifeless young people's society would find a needed incentive in the responsibility for a church's advertising.

Suppose you suggest to a young people's society, or to any organized group in the church, that it take over the financing of the church's advertising. Immediately there would be a definite goal for effort. The money spent would be seen at work. The amount expended could be credited on the church budget if desired. And it would become a matter of prime interest to the members of this group to see that the church made good its advertising.

Once that the results of advertising are clearly demonstrated, there should be no difficulty in making the advertising appropriation a permanent item in the church's budget.

Advertising properly included in the church budget.—A church that has become convinced of the value of a carefully planned program of advertising will make the annual appropriation for this item as a part of its general budget. The religious motive that finds expression in the building of a house of worship or in the placing of chimes in the belfry can also permeate the selection and use of channels of publicity.

Several considerations, however, need to be kept in mind in order to get the largest returns for the money spent. For some events, one kind of advertising is more sensible and more effective than others. A prayer

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meeting and a rummage sale are not advertised in the same way. In some communities one type of advertising will bring greater results, in proportion to its cost, than in another. The "Wayside Pulpit" needs a busy street to be most effective. Moving picture slides and window cards are relatively cheap in nearly every community. Every church can afford a bulletin board, and should see to it that one is used one hundred per cent of the time. The use of the mimeograph has been found to produce very satisfactory results with a very meager outlay of money. Within certain limitations, it is well to take advantage of public interests already awakened. This can be done without gaining the undesirable reputation for constantly trying to elbow one's way into the limelight, and without creating the practical necessity of approaching the near-ridiculous in order to gain the attention of the public at large.

XI

HOW ADVERTISING BUILDS THE CHURCH

THE RECOGNITION OF RESPONSIBILITY

Arousing the membership
Freedom from spasmodic efforts
The authority and leadership of the church that is
known

INCREASING THE REVENUE

The Baptists set a world's record A long term educative effort An intensive drive

MULTIPLYING THE POINTS OF CONTACT Increasing church attendance Capturing the community



XI

HOW ADVERTISING BUILDS THE CHURCH

What are the results of church advertising? What may the church which advertises legitimately demand to attest the efficacy of its methods? How may it determine what is the proper return for its appropriations? These questions the director of church advertising must be prepared to answer.

THE RECOGNITION OF RESPONSIBILITY

The first thing which advertising should do for the church is to make the members of the church aware of their responsibility for its advertised program. "Getting the people inside the church is one thing; keeping them is another." It may be necessary to point out to the church members the fact that it is up to them to "deliver the goods advertised." If the advertising has called attention to a need on the part of the people at large and then has promised that the church can supply that need, it is up to the church to keep faith with the public.

Arousing the membership.—If the program of the church has been properly worked out, this will call for more than merely good sermons on the part of the preacher. The church that works at capacity has an appropriate type of service for every member to perform. Each must do his part. But it is emphatically true that every agency must function if the advertising is to be made good. The responsibility for the sin-

¹ Dr. Horace Westwood.

cerity and validity of the church's advertising comes back to every member of the church, and they will not be slow to recognize this fact. If the director of advertising should fail to establish this fact as a conviction of the church members, the whole program of advertising must fail, since no permanent spiritual structure can be built upon a mere repetition of unfilled promises. But, fortunately, human nature is such that judicious advertising dislodges and makes available whole areas of consecrated energy not otherwise at the disposal of the church.

"The fact is," said Dr. Carl D. Case, in speaking of the efforts of the Oak Park, Illinois, Baptists to build a church by advertising, "that we hit chiefly at the community, thinking our church would do its duty anyway, but found at the close of the campaign that we had hit, not the community, but the church. We shot at the goose and hit the gander. The community failed us; the church arose to twice its normal strength. We had made the church feel that the eyes of the community and the world were upon it. Every argument was a boomerang and banged us on the head. We had run into our own barrage. The church and congregation subscribed nearly the entire \$300,000 raised; the community only about \$1,500. Our advertising had been repetitious, up-to-date, hopeful, confidential, constructive, truthful, frank, inciting, altruistic, patriotic, historical, challenging, religious. Its aim was to get everybody talking. Its immediate object was to get contributions from an unwilling public. Instead, it made us do the job ourselves. After all, isn't the best part of advertising to keep interested your old customers?"

Freedom from spasmodic efforts.—Another conse-

quence growing out of this recognition of responsibility is that the church will be freed from the inherent weakness of spasmodic efforts. A comprehensive, long-term program is undertaken. A far-off goal is set. With a laity aroused to the fact that its honor is at stake, ineffectiveness during the pastorate of a relatively weak personality will be reduced to the minimum while the achievements of the alert and inspiring pastor will be magnified. There should come to the advertising church a continuity of service that the church subject to changing leadership and fluctuating influences of environment can never know. The minister who comes to a church that is accustomed to advertising a certain grade of service and then producing what it has advertised will do his very best, and will use every power God has given him to see to it that he likewise lives up to what is expected. To the conscientious institution of permanent character, adver-

The authority and leadership of the church that is known.—Another valuable by-product of advertising for the church is the authority or recognition which it is accorded by the public at large. Many a church has earned and paid for prestige while others, less courageous and vigorous, have looked on in envy. Naturally, when people hear of a church repeatedly they think it is doing something. Live institutions awaken interest and respect. And consequently, just as people are interested in knowing what any man in the public eye, be he movie hero or Presidential candidate, thinks on certain subjects, so are they ready to listen when the opinion of an eminently successful church is expressed, or when its detailed projects are heralded. People want to be identified with a "well-

tising is self-insurance.

known" concern. They respond to the authority of success.

If "Saint Paul's" is a synonym for community service, "Saint Paul's" attitude on civic and social questions will be awaited with interest. If "Saint Paul's" has a Christianity that radiates good will to all men, anything that calls attention to its services will receive respectful consideration. People will want a share in its achievements. If "Saint Paul's" is known favorably throughout the community, its influences cannot be confined within the four walls of a church building. For leadership is spontaneously recognized. "A city that is set on a hill cannot be hid." In religious matters people are particularly dependent. The church that strikes a positive note, that puts itself on record as undertaking a worth-while project, has already met the conditions of an awakened and favorable attitude on the part of a larger constituency.

INCREASING THE REVENUE

A very tangible, but by no means the most important, evidence of the efficacy of a church's advertising is found in the collection plate. That advertising does increase the church's revenues has been demonstrated repeatedly.

The Baptists set a world's record.—The Northern Baptists expended more money for display advertising in the spring of 1920 than any one denomination ever appropriated before for newspaper and magazine space in one year. The director of publicity, Mr. Lupton A. Wilkinson, declared: "If the results were measured coldly and from the standpoint of money alone, that appropriation would rank as one of the wisest a religious body ever made. It may interest advertising men to

know that the Baptist campaign set a new world's record for per capita giving in a money 'drive.' With a total constituency of 1,475,000 members, including minors, the Baptist Board of Promotion, with returns incomplete, has pledges totaling \$60,000,000 on hand. A little of this, it is true, comes from outside the ranks, but that excess is due entirely to the advertising program."

A long term educative effort.—When George M. Fowles became treasurer of the Board of Foreign Missions for the Methodist Episcopal Church in 1913, he was much impressed with the value of the annuity plan of the church and concluded that the reason more money was not received on that plan was because so few people understood its merit. He inaugurated a systematic program of advertising which has been continued through seven years. The year before the campaign started the amount of annuity bonds written was \$48,775. The amounts written during the succeeding years are as follows:

1914	\$ 88,142.00
1915	94,531.84
1916	136,110.00
1917	387,683.00
1918	230,928.12
1919	712,264.00

Of this result, Mr. Fowles said, in speaking to the Church Department of the Associated Advertising Clubs of the World: "While the results have not been entirely due to advertising, it must be admitted that advertising played a very important part. Chief among the influences at work must be placed the publicity given to this annuity form of giving in the secular and religious papers."

FIRST BAPTIST CHURCH of OAK PARK #250,000 Building Fund Campaign













RESULT:-#50,000 Over-subscribed

(A series of open letters to the public gathered in poster form. Original size, 28 1/4 x 33 1/2 inches.)

An intensive drive.—Of the Methodist Centenary campaign, Mr. Fowles further said: "The proposition was to raise \$105,000,000 within a five-year period. Although the figures submitted at first seemed staggering, they were gradually accepted as within reach of the church. The plan was to spend at least one year in getting before the church conditions at home and abroad and in laying plans for a five-year program. When the time came for the financial drive, the entire church knew of the program, and although the figures submitted at first seemed utterly beyond realization, they were gradually accepted as within the range of possibility. The actual subscriptions reported amounted to \$115,000,000. We do not believe this result could have been achieved without wide publicity."

These figures suggest the ability of advertising to pay for itself. They represent advertising of both the educational and the intensive campaign type. In the local church the financial results are even more direct. Several churches have demonstrated the fact that advertising can increase the Sunday evening collection so as to cover all advertising appropriations.

"One pastor reports that the \$25 a week spent for advertising by his church brings in \$100 in loose collections which do not include regular contributions. Another pastor says that he spent \$60 one month in advertising for a special purpose, and the church received \$400 in returns. Another church, through advertising, succeeded in raising its membership from 500 to 1,800, removed a debt of more than \$20,000, brought in \$70,000 for debts, improvements and endowment, and established a yearly budget of more than \$30,000."2

² Dr. Christian F. Reisner.

FIRST BAPTIST CHURCH of OAK PARK Campaign for 150 New Members by Easter









RESULT :- 154 New Members were secured

(Showing forms of makeup for a series of related advertisements. Original size 28x321/2 inches.)

MULTIPLYING THE POINTS OF CONTACT

But the church does not exist to make money, and if that were all advertising did for it, there could be raised argument against its adoption. One of the basic reasons for the church's using advertising is that it multiplies the points of contact with the people of the community and thus increases its opportunity for service.

Increasing church attendance.—Professor George Jackson, dean of an English theological school, is quoted by Dr. Christian F. Reisner as saying, "Christ's miracles were only a bell tolled to bring people to hear his words." "In Saint Louis recently an anonymous patron paid for an extensive posting of Scripture verses in street cars and on billboards. The whole city felt the effect of it. Go-to-Church Sundays have packed auditoriums in every city where tried. The merchants of Binghamton, New York, gave their advertising space to the churches on one Saturday, and the next day the attendance in the churches of that city was increased thirty per cent. One business man, known in all America, was on the verge of self-destruction when a strong church advertisement drew him into a service where the message brought courage and peace and saved him for a great career."3

Capturing the community.—When the church at Benton Harbor, Michigan, of which the Rev. C. Jefferson McCombe was pastor, was burned in January, 1919, the members immediately laid plans for the building of a "Peace Temple." An extensive and comprehensive publicity campaign was undertaken, including the hiring of a special reporter for the press. Editorials

Dr. Christian F. Reisner.

NEW CHURCH MOVIE

We can-We will

Part No. 2

13

8

3

4

December 14,
New Church
Committee accepts
publicity recommendation
to make public the
resolution setting aside
week of January 12th
for the purpose of raising
a#250,000 Building

Fund

Five full page advertisaments were published in the two local papers in consecutive weekly issues, copies mailed to both the members and to a select list of citizens.

The titles were as follows:
December 20th Affessop to our Meighbor Chizens
Pecember 27th AReply to Oak Leaves Editorials
Unamary 3th Living up to a Great Challenge
Unamary 10th Gird up Your Lons-Produce
Unamary 11th The Determining

Week of January 12th to 17th Day and Evening Public Meetings. January 16th complimentary dinner given by the New Church Committee to members and friends Result: #125,000 was raised.

NEW CHURCH MOVIE

We can-We will

Sunday, January
18th Morning and
Evening meetings
Canvassing teams sent
out to non-subscribers
Result: Subscription
Fund was increased
to
5301,069

B

8

Announcement
in Local Press of
over-subscription
amounting to
\$51,069

The Church Committee determines to use the impetus of the new building campaign in a united effort to secure 150 new members by Easter. The local Fress was again used for four consecutive weekly issues, using full pages each week. Copies of Advertisements mailed to members selected list of citizens.

(Original poster forms continuous strip of "film." reproduction for sake of clearness.)

The heading is repeated on second half of

were written commending the project. Eight days had been assigned for the raising of the amount needed, \$100.000. In less than five days the quota was oversubscribed. Of this achievement Dr. McCombe said. "We believe this would have been utterly impossible in the absence of an intensive and extensive publicity campaign, which not only sold the church temporarily to the town for the purpose of obtaining from Jew and Gentile, Protestant and Catholic, colored and white, saint and sinner, the amount necessary for its erection, but incidentally through their investment, we have secured their permanent interest, and the whole county became familiar with the plans and purposes of the new Temple." Where the people's treasure is, there will their heart be also.

In demonstrating how advertising builds the church it is very easy for the advertiser to lay the emphasis upon those features which are quite apart from the real mission of the church. It is to be borne in mind constantly that any attempt to estimate the value of church advertising solely on its material returns is misleading. A true test of the efficacy of church advertising cannot be made without considering the ultimate goal of the church itself. The more immediate returns suggested in this chapter are all necessary and vital benefits which should be sought for, but the final test is determining the degree to which the advertising helps the church to achieve its real missionto do its essential work.



XII

THE GOAL OF CHURCH ADVERTISING

THE MESSAGE SUPREME
Advertising is an aid to, not a substitute for religion

THE STRATEGIC POSITION OF THE CHURCH
The rural church
The city church

The Tasks of the New Day
An intensified appeal
A day of innovations

THE CHURCH AGGRESSIVE AND RESOURCEFUL
Fields white unto harvest
Advertising an evidence of spiritual hardihood and
vision



XII

THE GOAL OF CHURCH ADVERTISING

THE goal of church advertising is not the church. It is not the building of any temporary structure. It is not the making of a name for anyone who in the role of pastor is guiding the spiritual lives of a church group. The goal of church advertising is identical with the goal of the church. All advertising must stand this supreme test.

One of the speakers¹ at the Indianapolis Convention called attention to an editorial which appeared in The Continent in March, 1920. In part it said: "There has been manifest during late years in many places a good deal of craze about religious publicity, but much of the talk that one heard and the writing that one read on the subject exposed a very low conception of the purpose to be aimed at through this means. It has seemed, indeed, to associate itself with that whole misthinking notion that curses the church everywhere: that the church exists to make a success in the world—that is, a success in fame, numbers, and wealth.... For this purpose they want not a publicity man, though they wish to call him such, but they want a plain pressagent."

THE MESSAGE SUPREME

We need to remind ourselves over and over again, and in as many ways as possible, that church advertising is an aid to, not a substitute for, religion. Mr. Lupton A. Wilkinson, who was quoted in the last

 $^{^{\}rm 1}\,{\rm The}$ Rev. Charles D. Alden, D.D., pastor of the First Universalist Church, Columbus.

chapter as to the efficacy of publicity for raising money for church purposes, declares: "The future of church advertising, and the vital need of the church for its increase, lies, however, far removed from the financial campaign. Only lack of constructive effort on the part of the advertising profession can delay the day when religion will tell its story from the educational and inspirational standpoint, from month to month and week to week, in the great organs of written salesmanship. A campaign of common-sense sermonizing in the press, on a scale surpassing any industrial display campaign, is certainly within the range of events which the advertising man can bring to pass.

"It is the glory of the church that the argument of efficiency alone will never convert the church whole-heartedly to advertising as a major tool. The question which I have had constantly to face in the development of the advertising idea among Baptists is: 'Is it biblical? Does it follow the basic principles of the New Testament, or is it some material substitute for the proper way of advancing the kingdom of Christ?'

"This attitude is a problem the advertising man must face. If industry had to be sold, painstakingly and with infinite skill, the realization of the full value of advertising, is it not natural that the church, which feels it has a sacred trust, should demand that it be shown in the matter of ultimate spiritual gain?

"That which is most likely to hold back the progress of church advertising is the attitude that religion and religious leaders are out-of-date and that advertising is the *summum bonum* which will save the church. If a man holds to those beliefs, he should, in justice to himself, his profession, and the church, devote his energy to some other section of the advertising field.

"For the church has the divine fire within it. It is the highest expression of the idealistic impulse in man, the spirit of aspiration that distinguishes him from the lower orders. Advertising must, to achieve full fellowship, come to the church, not with a boast to improve, but with a sincere and humble desire to be of service. Advertising owes the church far more than the church will ever owe advertising, and if you are skeptical enough to doubt that, note for a while how consistently the unselfish ideal set forth in the Sermon on the Mount illuminates the higher levels of industrial display copy."

THE STRATEGIC POSITION OF THE CHURCH

In making advertising an ally of the church we are uniting one of the most powerful agencies for disseminating truth with the greatest institution representing truth that the world knows. Here indeed is message and carrier united.

The rural church.—In discussing the strategic position of the rural church before the Church Department at Indianapolis, the Hon. Edwin T. Meredith, secretary of agriculture, told of the study made by the Office of Farm Management of the Department of Agriculture. The community about Belleville, New York, is found, in the past forty-five years, to have contributed to the other parts of the nation a total of two hundred and seven young people to points outside New York State, and approximately two hundred and fifty to points within the State, but outside the home county!

Then said Mr. Meredith: "Here is the point I wish to emphasize: Aside from the schools, the institutions in this little community that gave form and character to these four hundred and fifty-seven lives were two

country churches.... Foremost among the institutions in the rural community is the rural church.

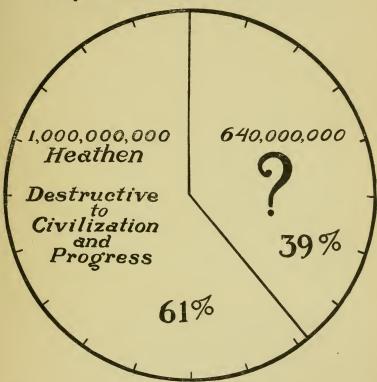
"We recognize the importance of guarding the purity of a spring; we do everything possible to protect the sources of a community's water supply, but are we doing enough to make pure and strong the moral forces in rural communities from which flow these living streams that enrich even the remotest parts of the nation? Who can measure the vital part of these typical country churches? Nowadays we know enough of psychology to realize that the most lasting influences in life are those exerted before the completion of the adolescent period. The young people who went forth from Belleville were what Belleville homes, Belleville churches, and Belleville schools made them. Do you wonder that I urge the importance of the rural church, particularly when we remember that the history of Belleville is multiplied hundreds, if not thousands, of times in this country?"

The further point which this study revealed makes the case complete. "These maps show that in the past generation the migration has been very largely to the great cities. If we can make adequate provision for the moral and religious life of our rural communities, we shall have gone a long way toward keeping pure and eternally vigorous the life of the whole nation."

The city church.—Neither rural nor city church can escape the responsibility. The one, in the heart of the country, must guard the purity and integrity of this important source of the nation's ideals. The other, in the heart of the congested city districts, must conserve the work of the rural church under heavy handicaps; it also must build religion into the lives of suc-

YOUR WORLD MARKET

Population 1,640,000,000



CHRISTIANITY MAKES PEOPLE HEALTHY, HAPPY & PROSPEROUS

ceeding generations of city-born and city-bred children. It must pass on its message to those new Americans who come from other lands. Both churches, rural and city, must discharge their permanent responsibility for all who come within their reach.

In coming as an ally of an institution with so great a charge, and occupying so important a position, advertising should develop its best forms. In such a position of trust, the church has a responsibility to use the most efficient instruments of carrying its message that the modern world affords.

THE TASKS OF THE NEW DAY

In the swift reshaping of institutions and practices following the world war, there is no time for the church to consult its injured feelings if some of its traditions or customs seem overthrown and rendered obsolete. It can afford to surrender verbiage in the interest of living truth. While society is again crystallizing about new ideals and adopting new standards, the Church of Christ has an unprecedented opportunity to present its case.

"New York city, having considered a \$20,000,000 Inter-Church quota for a year as a staggering proposition, is revealed by the Income Tax Collector's report to have spent in excess of \$100,000,000 during each month in the spring of 1920 for taxable luxuries.

"Surely, the church would be the last institution to maintain that these contrasting figures are due to any inherent insensitiveness on the part of mankind toward appeals to the higher instincts. The basic theory on which the church has advanced is the belief that the tendency toward religion is inborn in all of us. Even the great atheists, defiant in their blasphemy,

admitted freely that the desire to worship and the impulse toward spirituality are implanted in every human breast.

"The church has come to the point where it must ask itself, not the boy in Sunday school nor the business man in his office, why other institutions and other influences have more hold on the daily life of millions, even of millions who rate themselves Christians, than the church itself?"²

The present-day conditions force upon the church consideration of the need of a more intensified appeal. Concerning the intrinsic value of the Christian message there can be no doubt. The human heart does respond when the full, true story of the Son of man is adequately presented to it. The problem lies in the method of presentation. Competitors are numerous, attractive, persistent. The spoken word should be supplemented by the written page and by various kinds of pictures. Ancient methods of spreading the gospel must be tested for present-day practicability. Let us match problem with solution; twentieth-century weapons for twentieth-century wrongs.

A day of innovations.—The sober mind of the world is asserting itself again after the heated frenzy of war. But the memory of war and of the unrealities which it ground to powder remains as an influential factor in the thinking of the new day. Sincerity and honest frankness are virtues that are rated more highly than ever before. It is more difficult for shams to survive. The church will not escape this pragmatic searching because of any alleged divine right of existence. The iconoclastic spirit of the age is demanding merit as the sole test for survival. If the church grasps at

² Mr. Lupton A. Wilkinson.

advertising as a saving straw without regard to its own character, it will indeed prove a feeble support; but if it looks upon advertising as an ally for the advancement of Christ's kingdom, tremendous chapters of progress will be recorded. The goal of church advertising is not the preservation of the institution as such, but the extension of its service, the accomplishment of its mission.

"Too much of our church advertising is frankly selfish in its aim, and the man of the street knows it. To convey the impression that the aim behind your advertising is to get people to join YOUR church will in the end defeat itself. The church is an altruistic institution, and however efficient it justly and rightly strives to be in a business way, this is a means and not an end. The best church advertising, therefore, is that which is not aimed at results in the form of filled pews and large collections, but which seeks to meet the hunger and need of men.

"Paradoxical as it may seem, this is the kind that will pay, though the feature of gain should not be the end. The ideals for which our church stands are needed by the community. We advertise those ideals because we sense this need, leaving the immediate results to take care of themselves. We believe that if our ideals reach the community irrespective of the growth of any particular communion, we are rendering the community effective service.

"The objection will be raised that we are mixing faith with business, and that they won't mix. Too long has the world labored under this delusion. They must mix if civilization is to endure. All permanently successful business is built upon two principles: first, Faith in the best in human nature; second, Service to

mankind." If that be true for an ordinary business, why is it not for the church?

THE CHURCH AGGRESSIVE AND RESOURCEFUL

Roger Babson, the business statistician, says, "The need of the hour is not more legislation; the need of the hour is more religion." Similar opinions may be gathered from scores of authorities in widely distributed fields of endeavor. But side by side with them may be placed as many charges by careful students that the church is finding it difficult to make the readjustments demanded by the new situation. Of one thing we may be sure: the world never abolishes an indispensable institution. Institutions are indispensable to society so long as they make a definite contribution to human welfare. The most superficial survey of the world's present conditions reveals the limitless need for those virtues and those ideals for which the church stands. It is largely through the ministry of this venerable institution that the much needed increase in religion will come.

Fields white unto harvest.—With nerves worn by disappointment, hearts made sick by following blind trails, and patience exhausted by the alarms of false prophets, the world turns its attention more and more to the time-tested spiritual realities. It is not for the church to berate the world. It is, rather, for the church seriously to search itself to be sure that it has pure motives, an unchallengeable desire to serve, a courage that is heaven-born, and an intelligent program for service. Then it may approach the world, using the most effective methods of publicity known, and offer its message, being confident that its ministry will be gladly accepted.

³ Dr. Horace Westwood.

Advertising an evidence of spiritual hardihood and vision.—The church that holds clearly before it the supreme goal of its endeavor is in a position to acquire good judgment with reference to both materials for and methods of advertising. Having once set its mind to accomplish its divinely accredited mission, the power of initiative descends upon it. Resourcefulness is developed. Greater freedom of action is inevitable. Enthusiasm, courage, and self-forgetfulness follow inevitably.

Under such conditions advertising is inevitable. It reveals the church's determination to win souls for God. It means the waging of an aggressive warfare. The challenge of competitors is readily accepted. Confident of ultimate success, it attacks the strongholds of evil.

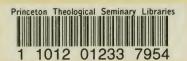
Advertising is a weapon of the church militant. When properly made use of it suggests the presence of missionary zeal. It is not the method of shameless self-exaltation or of wanton intrusion into the shop and market place. It is, rather, the method of the one in the parable of our Lord who went out into the highways and hedges and compelled others to come in. The boldness of Peter on the day of Pentecost is not unlike the spirit of the modern church that has set its heart upon a campaign of witnessing to the truth of which it is the custodian.

Paul met the people of Athens and Corinth, of Ephesus and Philippi, more than half way. He took the initiative in calling their attention to the Good News, the Gospel. In the parable of the sower, the seed was scattered liberally—we might almost say as recklessly—as are handbills, to-day. Some fall upon stony ground. But some take root and yield abundant returns.









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